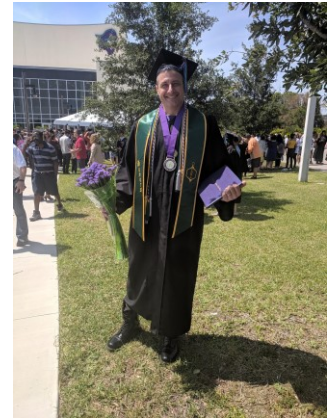


INFORMATION SHARING REPORT May 13, 2019

Training

The Fire Department would like to congratulate Lt. Medic Tony Laurenti for his most recent accomplishments. Tony graduated Magna Cum Laude with a Bachelors' degree in Public Safety Management and Administration from the Florida South Western College on May 3. Tony is truly an exemplary employee, Tony's initiative and drive is truly contagious, great work Tony!!



Thirty employees participated in training on how to communicate with and handle 'Citizen Journalists'. The training was put on by Florida Gulf Coast University at Herald Court Centre. Since the comments received from participants were quite positive, we are offering the opportunity for other interested employees to participate. Department Directors will be reaching out to sign up the next round of thirty employees.

Fire Department personnel participated in Pediatric Advanced Life Support (PALS) training last week. The required training was led by our own Fire/Medic Steve Richardson. The intense training involved a combination of scenario based instruction as well as a series of assessments up to and including pediatric cardiac arrest and advanced airway obstruction.



The Kindness of Punta Gorda Residents

Last Wednesday morning Billing and Collection Customer Service Representative, Mischelle Howard, had a young mother in the building who couldn't pay her full amount on her water bill. The customer was explaining her situation and said she would be back in next week to pay the remaining balance. There was a woman sitting in the building department that had been listening to the conversation. The woman came over to her customer and handed her the money that the young mother was short. We have awesome residents in Punta Gorda!

Inquiring Minds Want To Know!

Are you or your family members involved in something fun or meaningful that you would like to share with your co-workers? How about a new addition to your family? Did you have a significant personal accomplishment? Have a picture that's worth a thousand words? All of these types of things are welcome to be submitted for the Information Sharing Report. Send your items by noon on Monday's to mreichert@cityofpuntagordafl.com. The first person to submit an item for the May 20 edition of Information Sharing wins a special prize!