

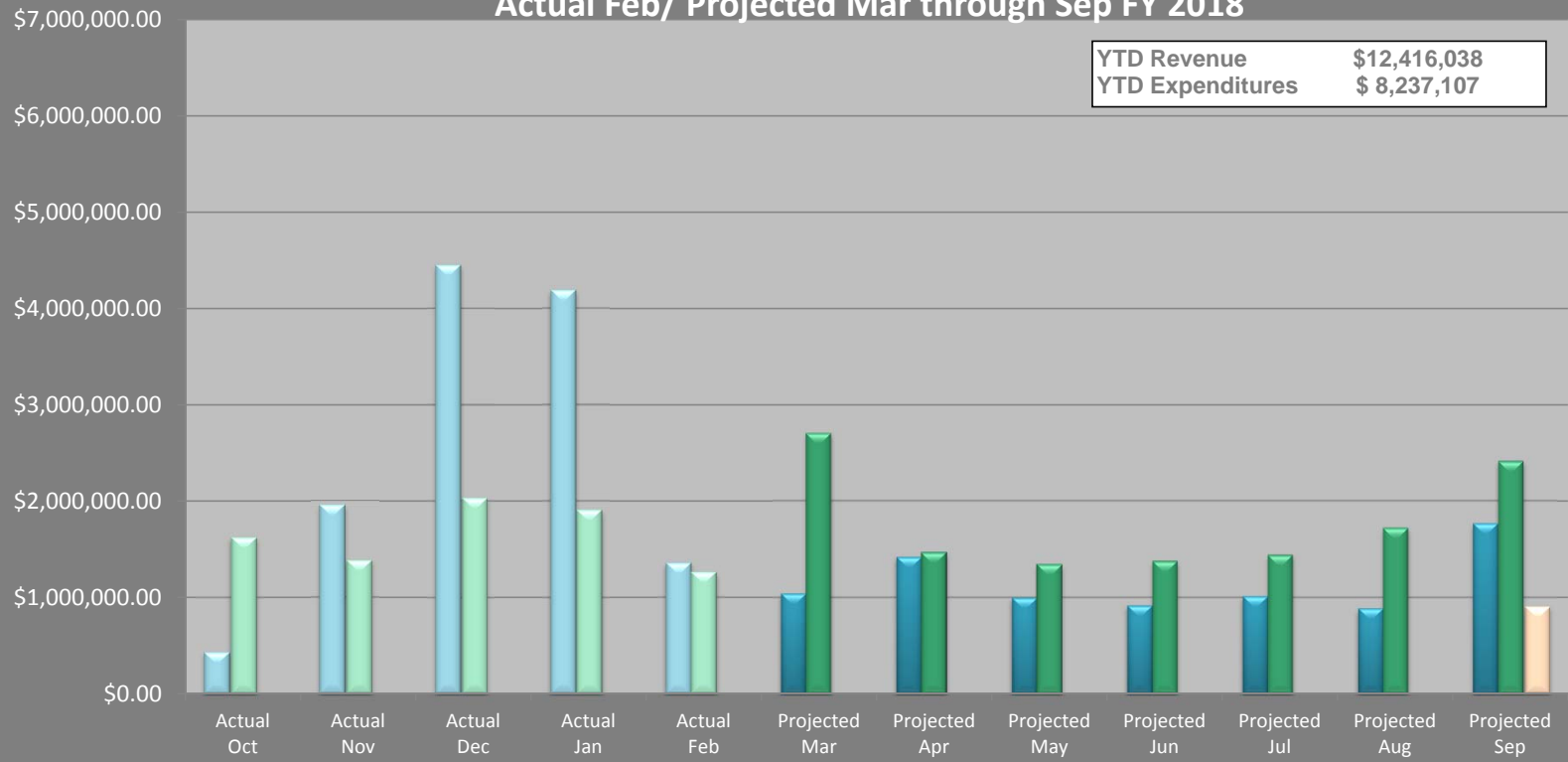
**CITY OF PUNTA GORDA  
GENERAL FUND  
Revenue & Expenditures  
As of February 28, 2018  
Percentage of Fiscal Year Elapsed 41.7%  
SUMMARY**

	<b>FY 2018 Annual Budget</b>	<b>Current Annual Projection</b>	<b>Increase (Decrease)</b>	<b>%</b>	<b>Year to Date Actual w/o Encumb</b>	<b>YTD % of Annual Proj w/o Encumb</b>	<b>Year to Date Actual with Encumb</b>	<b>YTD % of Annual Proj with Encumb</b>
<b>REVENUES</b>								
Taxes	\$ 12,239,450	\$ 12,239,450	\$ -	0.00%	\$ 9,297,507	76.0%	\$ 9,297,507	76.0%
Licenses & Permits	1,383,790	1,383,790	-	0.00%	379,138	27.4%	379,138	27.4%
Intergovernmental	2,195,520	2,324,020	128,500	5.85%	811,500	34.9%	811,500	34.9%
Charges for Services	394,500	394,500	-	0.00%	300,980	76.3%	300,980	76.3%
Fines & Forfeitures	61,120	61,120	-	0.00%	13,285	21.7%	13,285	21.7%
Administrative Charges	3,095,150	3,095,150	-	0.00%	1,289,650	41.7%	1,289,650	41.7%
Miscellaneous	399,507	404,377	4,870	1.22%	213,978	52.9%	213,978	52.9%
Operating Transfers	309,335	329,335	20,000	6.47%	110,000	33.4%	110,000	33.4%
<b>Total Revenue</b>	<b>20,078,372</b>	<b>20,231,742</b>	<b>153,370</b>	<b>0.76%</b>	<b>12,416,038</b>	<b>61.4%</b>	<b>12,416,038</b>	<b>61.4%</b>
<b>EXPENDITURES</b>								
Departmental Operating Expenses	17,581,333	17,974,373	393,040	2.24%	6,589,264	36.7%	7,250,927	40.3%
Non-Departmental	89,994	156,965	66,971	74.42%	91,752	58.5%	106,752	68.0%
Lot Mowing	274,000	348,400	74,400	27.15%	80,593	23.1%	272,222	78.1%
Capital Outlay	820,500	1,264,576	444,076	54.12%	231,156	18.3%	537,717	42.5%
Transfers	2,224,000	2,224,000	-	0.00%	1,244,342	56.0%	1,244,342	56.0%
<b>Total Expenditures</b>	<b>20,989,827</b>	<b>21,968,314</b>	<b>978,487</b>	<b>4.66%</b>	<b>8,237,107</b>	<b>37.5%</b>	<b>9,411,960</b>	<b>42.8%</b>
Revenues in Excess(Shortfall) of Expenditures	<u>\$ (911,455)</u>	<u>\$ (1,736,572)</u>	<u>\$ (825,117)</u>		<u>\$ 4,178,931</u>		<u>\$ 3,004,078</u>	
Prior Year Purchase Order Encumbrances		\$ 214,561						
Re-Appropriations/Appropriations		520,484						
FY 2018 Operating Reserves (Beg)	<u>4,025,018</u>	<u>4,025,018</u>						
FY 2018 Operating Reserves (End):								
Reserve for future years' budget	671,695	671,695						
7.5% Budgeted Operating Reserve	<u>\$ 2,441,868</u>	<u>\$ 2,351,796</u>						

**SIGNIFICANT CURRENT INFORMATION TO BE TAKEN INTO CONSIDERATION:**

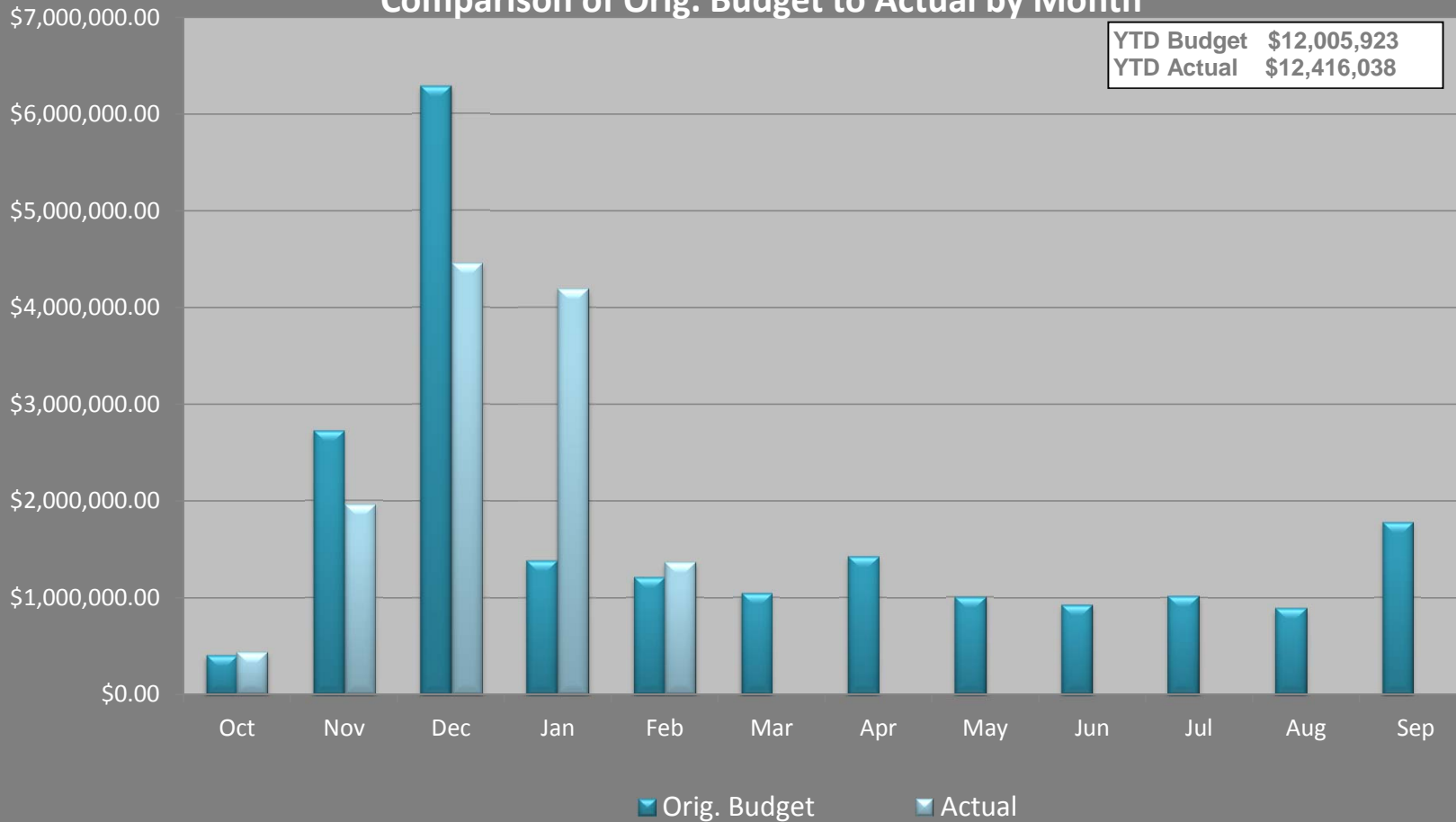
- Taxes - 97% of ad valorem revenues are collected during the first half of the fiscal year. February 2018  
Assessment collections collected through 1/31/18 and received by the City in February totals \$8,097,857 which represents 92% of the Annual Budgeted amount. February 2018  
Licenses & Permits - Franchise Fees are Collected 60 days after activity. Year-to-Date revenues are running 10.3% higher than projected. February 2018  
Intergovernmental Revenues - State Shared Revenues are collected 30 days after activity. Year-to-Date revenues are 5.9% higher than projected. February 2018  
Charges for Services - 97% of lot mowing assessments are collected during the first half of the fiscal year. February 2018  
Fines & Forfeitures - Fines from the Code Board vary greatly in timing and amounts. February 2018
- Actual YTD operating expenditures compared to current YTD projections are 91.6%. February 2018
- New revenue & expenditure of \$128,500 from grant for PD boat. New expenditure of \$90,072 for comprehensive plan studies. January 2018
- The Year to Date column above includes \$1,174,853 of encumbrances. February 2018
- Prior year purchase orders for incomplete deliveries of \$214,561 were rolled over to FY 2018. October 2017  
Prior year re-appropriations from FY 2017 are \$477,439 and appropriations are \$67,915 from: \$43,045 fund balance and \$24,870 from donations & transfers. January 2018
- Capital Outlay - Police vehicles, vessel refurbishment, and equip., public works vehicles & equip., and fire apparatus, vehicle, and equip. October 2017

## General Fund Revenue and Expenditures Actual Feb/ Projected Mar through Sep FY 2018

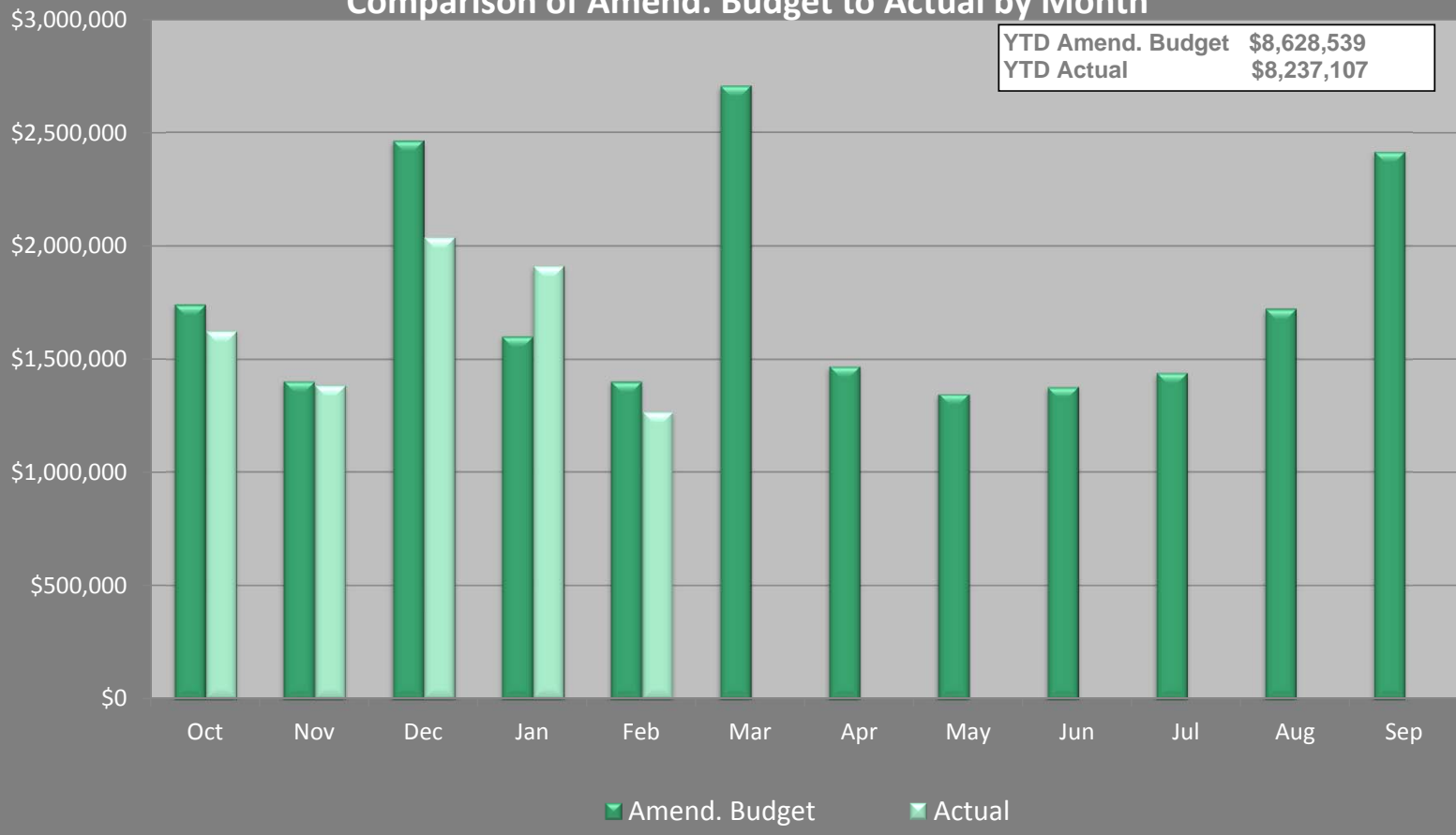


# General Fund FY 2018 Revenues

## Comparison of Orig. Budget to Actual by Month



**General Fund  
FY 2018 Expenditures  
Comparison of Amend. Budget to Actual by Month**



**CITY OF PUNTA GORDA  
GENERAL FUND  
Expenditures by Division  
As of February 28, 2018  
Percentage of Fiscal Year Elapsed 41.7%**

	<b>FY 2018 Annual Budget</b>	<b>Current Annual Projection</b>	<b>Increase (Decrease)</b>	<b>%</b>	<b>Year to Date Actual w/o Encumb</b>	<b>YTD % of Annual Proj w/o Encumb</b>	<b>Year to Date Actual with Encumb</b>	<b>YTD % of Annual Proj with Encumb</b>
<b><u>Expenditures</u></b>								
City Council	\$ 129,311	\$ 129,311	-	0.00%	\$ 48,278	37.3%	\$ 48,278	37.3%
City Manager	474,808	461,808	(13,000)	-2.74%	138,682	30.0%	192,682	41.7%
Human Resources	346,560	346,960	400	0.12%	103,618	29.9%	131,232	37.8%
City Clerk	514,803	514,803	-	0.00%	193,767	37.6%	218,938	42.5%
Finance	925,959	938,187	12,228	1.32%	342,623	36.5%	343,979	36.7%
Procurement	571,939	571,939	-	0.00%	219,866	38.4%	220,378	38.5%
Legal Counsel	371,032	371,032	-	0.00%	112,130	30.2%	183,943	49.6%
Public Works Admin	202,065	202,065	-	0.00%	81,249	40.2%	83,354	41.3%
Engineering	435,099	435,099	-	0.00%	171,326	39.4%	171,326	39.4%
Right of Way Maint.	1,041,078	1,041,078	-	0.00%	434,950	41.8%	435,835	41.9%
Parks & Grounds Maint.	1,447,069	1,609,954	162,885	11.26%	507,381	31.5%	708,088	44.0%
Police Department	5,637,363	5,666,699	29,336	0.52%	2,155,380	38.0%	2,199,398	38.8%
Fire Department	3,565,532	3,615,642	50,110	1.41%	1,419,103	39.2%	1,447,382	40.0%
Urban Design	619,990	732,996	113,006	18.23%	202,880	27.7%	298,393	40.7%
Zoning & Code Compliance	500,272	500,272	-	0.00%	191,355	38.3%	198,524	39.7%
Facilities Maintenance	798,453	836,528	38,075	4.77%	266,676	31.9%	369,197	44.1%
Capital Outlay	820,500	1,264,576	444,076	54.12%	231,156	18.3%	537,717	42.5%
Lot Mowing	274,000	348,400	74,400	27.15%	80,593	23.1%	272,222	78.1%
Transfers	2,224,000	2,224,000	-	0.00%	1,244,342	56.0%	1,244,342	56.0%
Non-Departmental	89,994	156,965	66,971	74.42%	91,752	58.5%	106,752	68.0%
<b>Total Expenditures</b>	<b>\$ 20,989,827</b>	<b>\$ 21,968,314</b>	<b>\$ 978,487</b>	<b>4.66%</b>	<b>\$ 8,237,107</b>	<b>37.5%</b>	<b>\$ 9,411,960</b>	<b>42.8%</b>

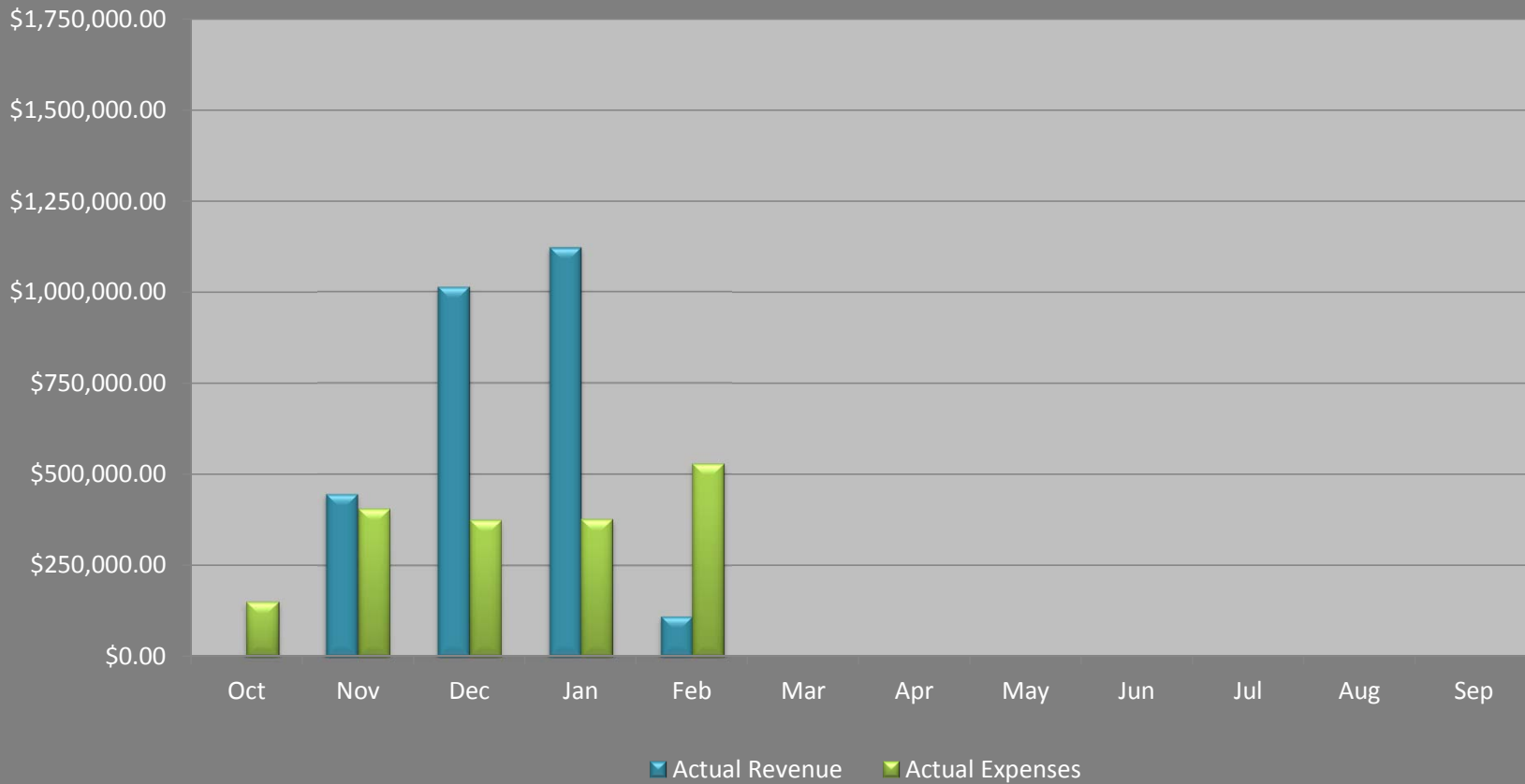
**CITY OF PUNTA GORDA**  
**PUNTA GORDA ISLES CANAL MAINTENANCE**  
**Revenue & Expenses**  
**As of February 28, 2018**  
**Percentage of Fiscal Year Elapsed 41.7%**  
**SUMMARY**

	<b>FY 2018 Annual Budget</b>	<b>Current Annual Projection</b>	<b>Increase (Decrease)</b>	<b>%</b>	<b>Year to Date Actual w/o Encumb</b>	<b>YTD % of Annual Proj w/o Encumb</b>	<b>Year to Date Actual with Encumb</b>	<b>YTD % of Annual Proj with Encumb</b>
<b>REVENUES</b>								
PGI Canal Assessments	\$ 2,861,750	\$ 2,861,750	\$ -	0.0%	\$ 2,626,752	91.8%	\$ 2,626,752	91.8%
Federal Diaster Relief	-	24,620,321	24,620,321	0.0%	-	0.0%	-	0.0%
State Disaster Relief	-	4,103,387	4,103,387	0.0%	-	0.0%	-	0.0%
Financing	-	4,103,387	4,103,387	0.0%	-	0.0%	-	0.0%
Miscellaneous Revenue	10,400	68,765	58,365	561.2%	65,643	95.5%	65,643	95.5%
<b>Total Revenues</b>	<b>2,872,150</b>	<b>35,757,610</b>	<b>32,885,460</b>	<b>1145.0%</b>	<b>2,692,395</b>	<b>7.5%</b>	<b>2,692,395</b>	<b>7.5%</b>
<b>EXPENSES</b>								
Personnel	633,150	633,150	-	0.0%	261,768	41.3%	261,768	41.3%
Mangrove Trimming	40,000	40,000	-	0.0%	-	0.0%	20,000	50.0%
Dredging & Channel Markers	53,000	53,000	-	0.0%	20,808	39.3%	23,147	43.7%
Seawall Replacement, incl. panels	1,670,000	2,161,485	491,485	29.4%	304,366	14.1%	532,753	24.6%
Seawall Cap Replacement	25,000	25,000	-	0.0%	10,771	43.1%	12,000	48.0%
Seawall Stabilization	10,000	10,000	-	0.0%	-	0.0%	-	0.0%
Other Operating Expenditures	292,825	292,825	-	0.0%	130,894	44.7%	137,325	46.9%
Capital Outlay	2,500	71,755	69,255	2770.2%	69,255	96.5%	69,255	96.5%
Capital Projects - IRMA	-	32,888,583	32,888,583	0.0%	1,037,014	3.2%	30,946,593	94.1%
<b>Total Expenditures</b>	<b>2,726,475</b>	<b>36,175,798</b>	<b>33,449,323</b>	<b>1226.8%</b>	<b>1,834,876</b>	<b>5.1%</b>	<b>32,002,841</b>	<b>88.5%</b>
Revenues in Excess(Shortfall) of Expenditures	145,675	(418,188)	\$ (563,863)		\$ 857,519		\$ (29,310,446)	
Prior Year Purchase Order Encumbrances		309,863						
Prior Year Reappropriations		254,000						
FY 2018 Operating Reserves (Beg)	919,682	919,682						
FY 2018 Operating Reserves (End):								
Reserve-Seawall Replacement	280,000	280,000						
Operating Reserves	<u>\$ 785,357</u>	<u>\$ 785,357</u>						

**SIGNIFICANT CURRENT INFORMATION TO BE TAKEN INTO CONSIDERATION**

- 97% of PGI Canal Assessments are collected between November and April. February 2018  
Assessment collections collected through 1/31/18 and received by the City in February totals \$2,626,752 which represents 92% of the Annual Budgeted amount. February 2018
- Actual YTD departmental operating expenditures compared to original YTD projections are 63%. February 2018
- Prior year purchase orders of \$368,228 were rolled over to FY 2018 of which \$58,365 is funded by a grant for channel markers. October 2017  
Prior year reappropriation to FY 2018 for seawall replacements of \$254,000. January 2018
- New revenue & expenditures of \$32,827,095 from federal and state assistance and financing for seawall replacements due to Hurr.Irma. January 2018
- The Year to Date column, with encumbrances, includes \$30,167,965 of encumbrances. February 2018
- FY 2018 - Seawall replacement reserve for special projects as approved in five year plan. October 2017

### PGI Canal Maintenance Fund Actual Revenues and Actual Expenses by Month FY 2018



**CITY OF PUNTA GORDA**  
**BURNT STORE ISLES CANAL MAINTENANCE**  
**Revenue & Expenses**  
**As of February 28, 2018**  
**Percentage of Fiscal Year Elapsed 41.7%**  
**SUMMARY**

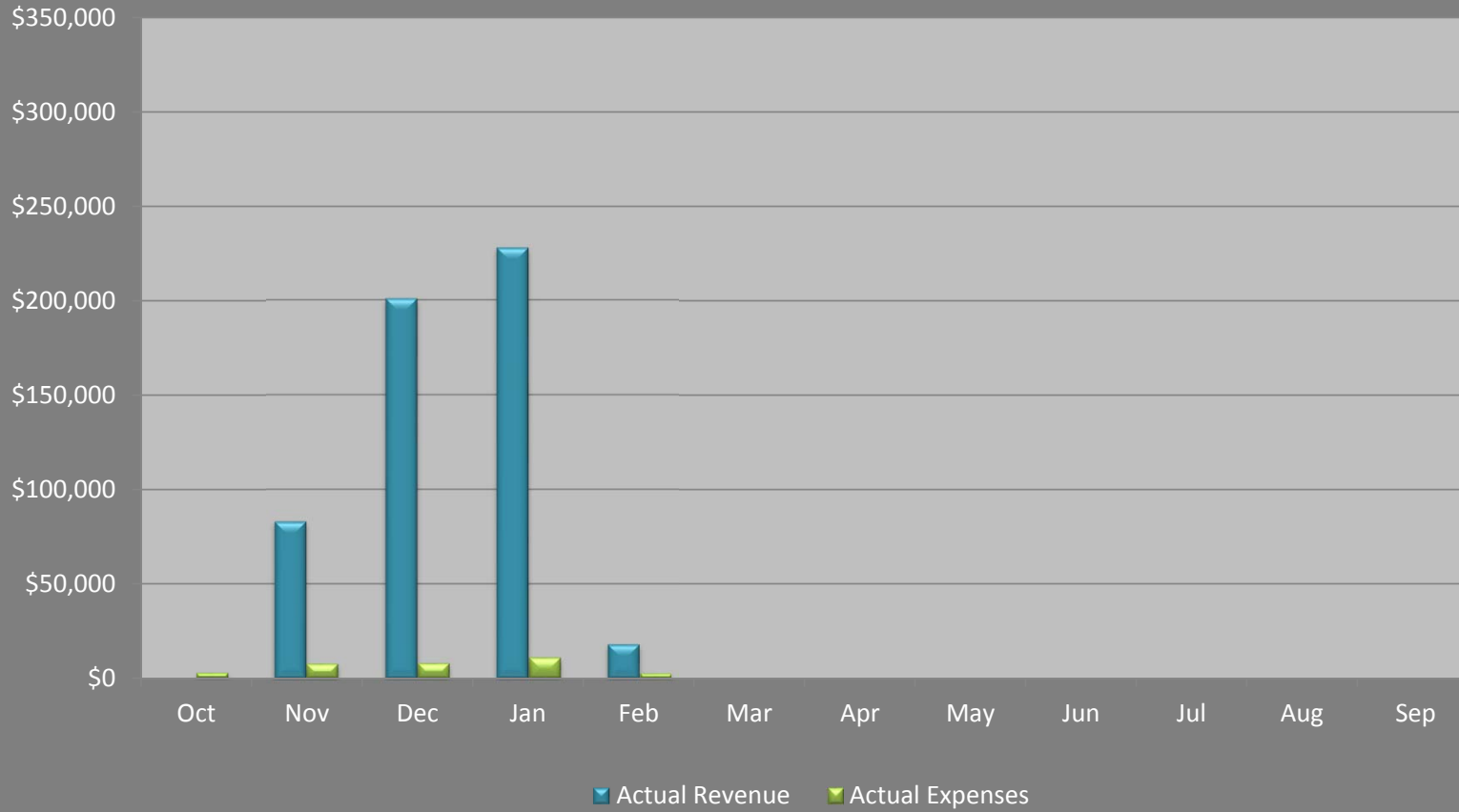
	<b>FY 2018 Annual Budget</b>	<b>Current Annual Projection</b>	<b>Increase (Decrease)</b>	<b>%</b>	<b>Year to Date Actual w/o Encumb</b>	<b>YTD % of Annual Proj w/o Encumb</b>	<b>Year to Date Actual with Encumb</b>	<b>YTD % of Annual Proj with Encumb</b>
<b>REVENUES</b>								
BSI Canal Assessments	\$ 572,750	\$ 572,750	\$ -	0.0%	\$ 530,054	92.5%	\$ 530,054	92.5%
Miscellaneous Revenue	2,500	2,500	-	0.0%	534	21.4%	534	21.4%
Total Revenues	<u>575,250</u>	<u>575,250</u>	<u>-</u>	<u>0.0%</u>	<u>530,588</u>	<u>92.2%</u>	<u>530,588</u>	<u>92.2%</u>
<b>EXPENSES</b>								
Personnel	35,837	35,837	-	0.0%	8,041	22.4%	8,041	22.4%
Mangrove Trimming	26,000	26,000	-	0.0%	-	0.0%	-	0.0%
Seawall Replacement, incl. panels	254,100	336,839	82,739	32.6%	2,875	0.9%	12,831	3.8%
Seawall Cap Replacement	10,000	10,000	-	0.0%	5,731	57.3%	8,000	80.0%
Other Operating Expenditures	62,705	62,705	-	0.0%	16,279	26.0%	20,634	32.9%
Debt Service	86,700	86,700	-	0.0%	-	0.0%	-	0.0%
Total Expenditures	<u>475,342</u>	<u>558,081</u>	<u>-</u>	<u>0.0%</u>	<u>32,926</u>	<u>5.9%</u>	<u>49,506</u>	<u>8.9%</u>
Revenues in Excess(Shortfall) of Expenditures	<u>99,908</u>	<u>17,169</u>	<u>\$ -</u>		<u>\$ 497,662</u>		<u>\$ 481,082</u>	
Prior Year Purchase Order Encumbrances		12,739						
Prior Year Reappropriations		70,000						
FY 2018 Operating Reserves (Beg)	191,591	191,591						
FY 2018 Operating Reserves (End):								
Reserve-Seawall Replacement	100,000	100,000						
Operating Reserves	<u>\$ 191,499</u>	<u>\$ 191,499</u>						

**SIGNIFICANT CURRENT INFORMATION TO BE TAKEN INTO CONSIDERATION:**

- 97% of BSI Canal Assessments are collected between November and April. February 2018  
Assessment collections collected through 1/31/18 and received by the City in February totals \$530,054 which represents 93% of the Annual Budgeted amount. February 2018
- Actual YTD departmental operating expenditures compared to original YTD projections are 49%. February 2018
- Prior year purchase orders of \$12,739 were rolled over to FY 2018. October 2017  
Prior year reappropriation to FY 2018 for seawall replacements of \$70,000. January 2018
- The Year to Date column, with encumbrances, includes \$16,580 of encumbrances. February 2018
- FY 2018 - Continued funding of \$45,000 annually for seawall replacement reserve from assessments. Special projects utilizes this funding. October 2017



### BSI Canal Maintenance Fund Actual Revenues and Actual Expenses by Month FY 2018



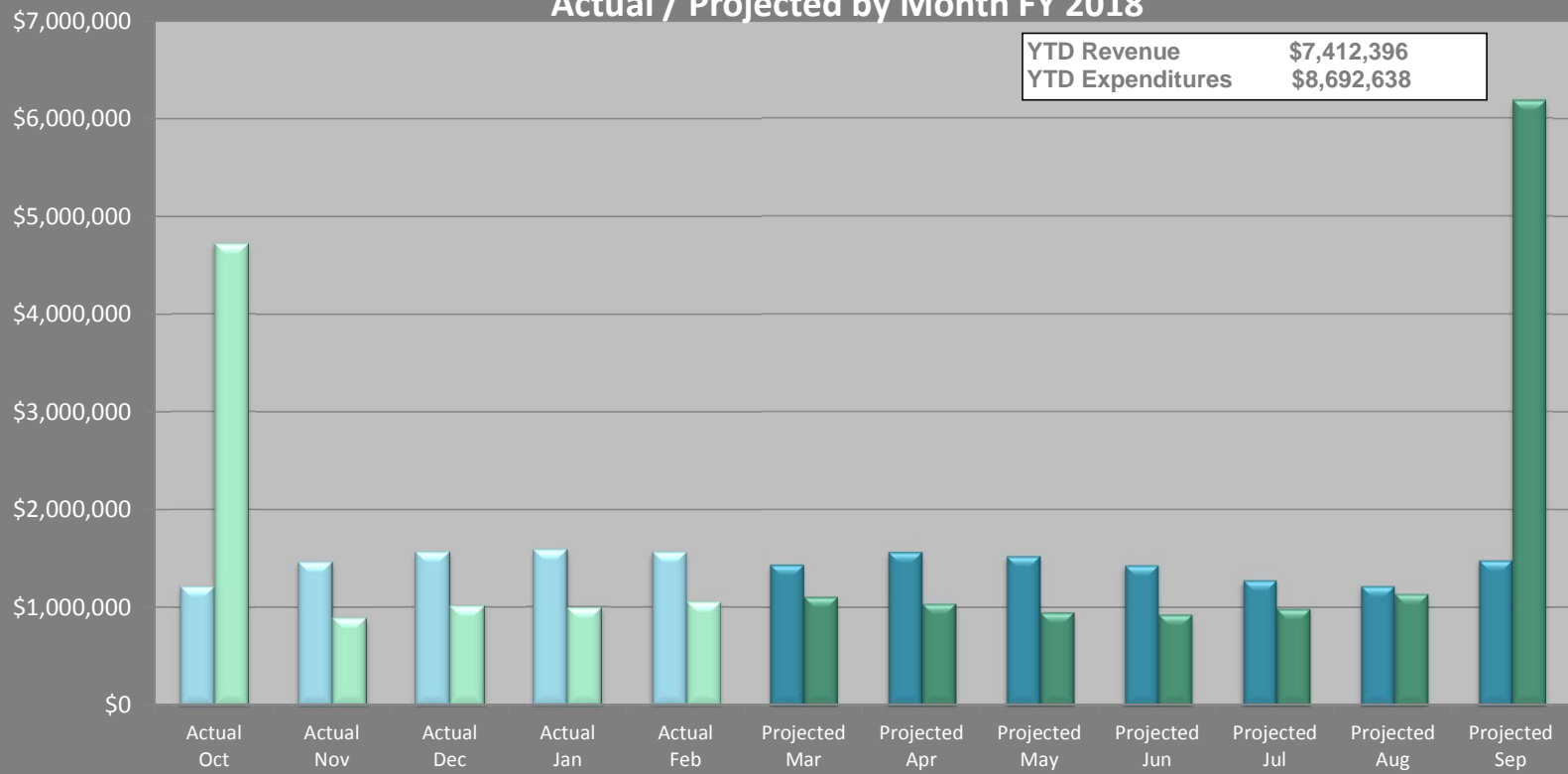
**CITY OF PUNTA GORDA  
UTILITIES OM&R FUND  
Revenue & Expenses  
As of February 28, 2018  
Percentage of Fiscal Year Elapsed 41.7%  
SUMMARY**

	<b>FY 2018 Annual Budget</b>	<b>Current Annual Projection</b>	<b>Increase (Decrease)</b>	<b>%</b>	<b>Year to Date Actual w/o Encumb</b>	<b>YTD % of Annual Proj w/o Encumb</b>	<b>Year to Date Actual with Encumb</b>	<b>YTD % of Annual Proj with Encumb</b>
<b>REVENUES</b>								
Water Billings	\$ 9,385,070	\$ 9,385,070	\$ -	0.0%	\$ 4,147,709	44.2%	\$ 4,147,709	44.2%
Sewer Billings	7,100,140	7,100,140	-	0.0%	3,064,362	43.2%	3,064,362	43.2%
Other Revenues	243,515	262,620	19,105	7.8%	200,325	76.3%	200,325	76.3%
Transfer from Water and Sewer Impacts	208,000	208,000	-	0.0%	-	0.0%	-	0.0%
Total Revenues	<u>16,936,725</u>	<u>16,955,830</u>	<u>19,105</u>	<u>0.1%</u>	<u>7,412,396</u>	<u>43.7%</u>	<u>7,412,396</u>	<u>43.7%</u>
<b>EXPENSES</b>								
Departmental Operating Expenses	12,378,083	12,488,840	110,757	0.9%	4,568,788	36.6%	5,300,947	42.4%
Capital Outlay	600,000	717,517	117,517	19.6%	98,050	13.7%	381,695	53.2%
Debt Service	1,031,600	1,031,600	-	0.0%	615,800	59.7%	615,800	59.7%
Transfer to Utilities Construction Fund	7,310,000	7,310,000	-	0.0%	3,410,000	46.6%	3,410,000	46.6%
Total Expenses	<u>21,319,683</u>	<u>21,547,957</u>	<u>228,274</u>	<u>1.1%</u>	<u>8,692,638</u>	<u>40.3%</u>	<u>9,708,442</u>	<u>45.1%</u>
Revenues in Excess(Shortfall) of Expenses	<u>(4,382,958)</u>	<u>(4,592,127)</u>	<u>(\$209,169)</u>		<u>\$ (1,280,242)</u>		<u>\$ (2,296,046)</u>	
Prior Year Reappropriation/Appropriation		19,500						
Prior Year Purchase Order Encumbrances		189,669						
FY 2018 Operating Reserves (Beg)	<u>7,963,749</u>	<u>7,963,749</u>						
FY 2018 Operating Reserves (End)	<u>\$ 3,580,791</u>	<u>\$ 3,580,791</u>						

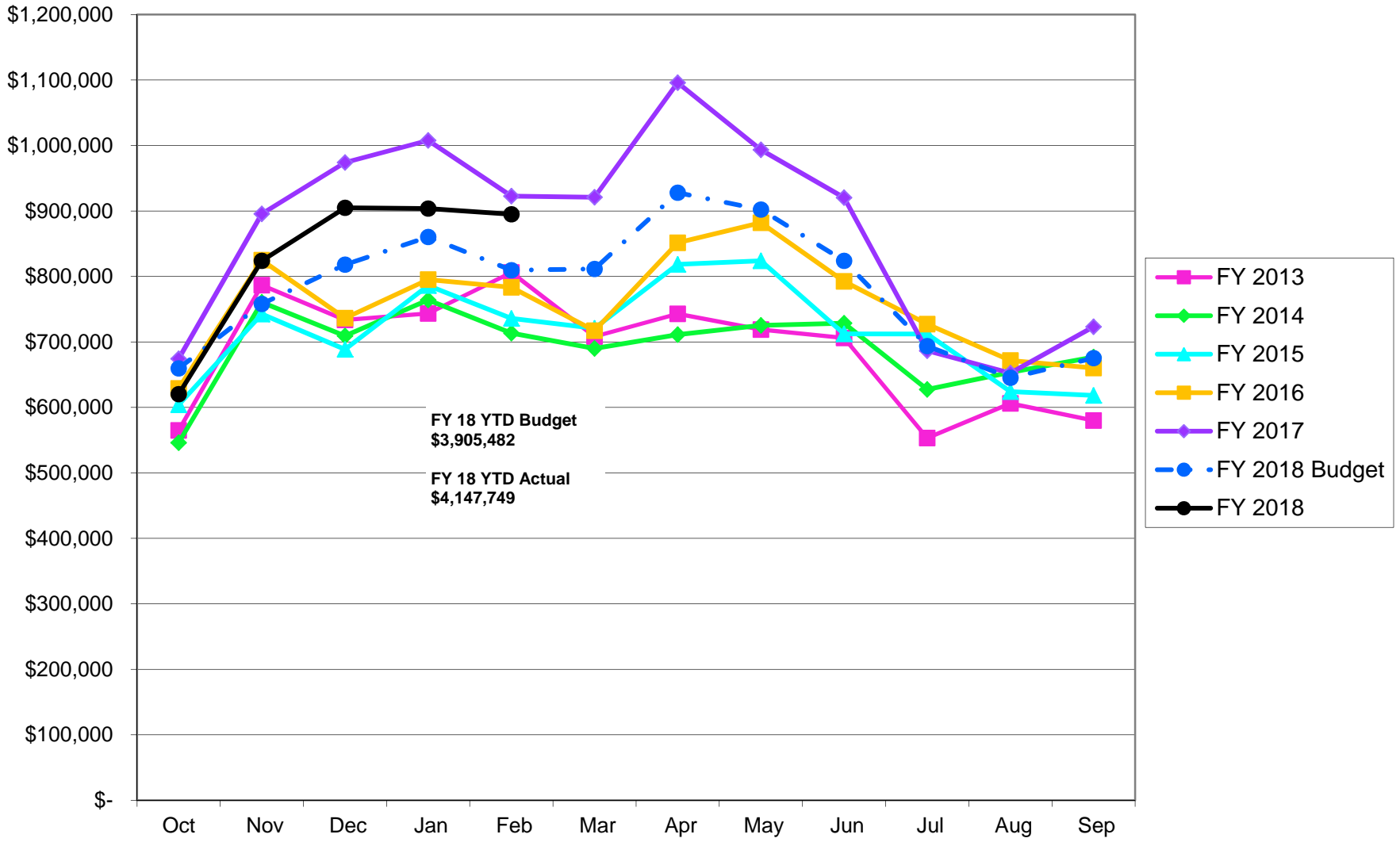
**SIGNIFICANT CURRENT INFORMATION TO BE TAKEN INTO CONSIDERATION:**

- Actual YTD revenues compared to original YTD budget projection are 106% for Water billings and 103% for Sewer billings. February 2018  
Water billings thru February FY 2018 were \$326,533 less than Water billings thru February FY 2017.
- Actual YTD departmental operating expenses compared to original YTD budget projection are 93%. February 2018
- New revenue & expenses of \$4,159 from insurance recovery for repairs to instrumentation at WWTP. January 2018  
New revenue & expenses of \$14,946 from sale of assets for repairs to fleet/equipment at WTP. February 2018
- Prior year purchase orders of \$189,669 were rolled over to FY 2018. October 2017  
Prior year reappropriation to FY 2018 of \$19,500 for delayed bond counsel/financial advisor. January 2018
- The current encumbrance balance is \$1,015,804. February 2018

### Utilities OM&R Fund Revenue and Expenditures Actual / Projected by Month FY 2018



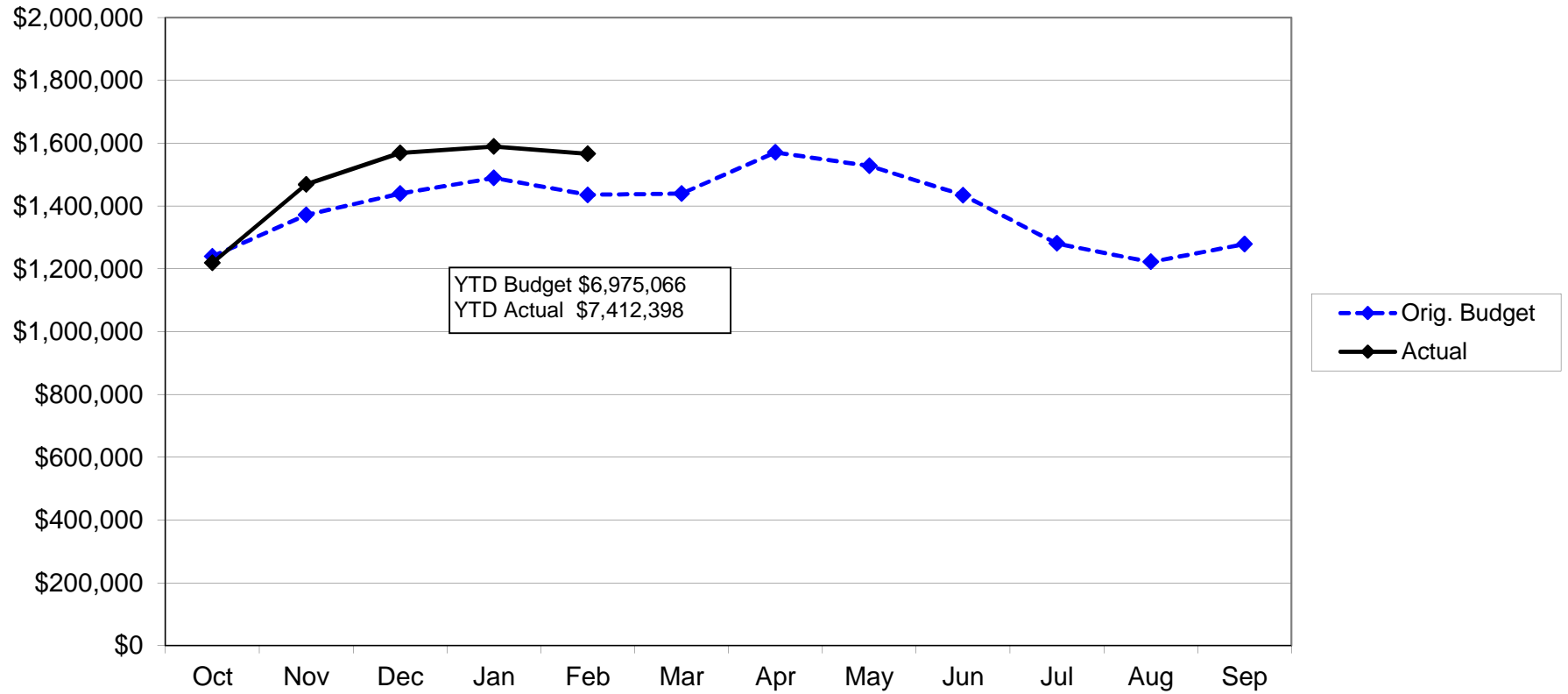
### Monthly Comparison of Water Revenues FY13 to FY18



**CITY OF PUNTA GORDA  
UTILITIES OM&R FUND  
Major Water and Sewer User Fee Revenues  
FY 2018 Year-to-Date through February 2018**

<u>Account Number</u>	<u>Description</u>	<u>Original Projection YTD FY 2018</u>	<u>Revised Projection YTD FY 2018</u>	<u>Actual YTD FY 2018</u>	<u>Over/(Under) Original Projection YTD FY 2018</u>	<u>Actual as % of Original Projection YTD FY 2018</u>	<u>Over/(Under) Revised Projection YTD FY 2018</u>	<u>Actual as % of Revised Projection YTD FY 2018</u>
Summary	WATER - BASE CHARGES INSIDE	1,000,000.00	1,000,000.00	1,015,554.29	15,554.29	101.56%	15,554.29	101.56%
Summary	WATER - BASE CHARGES OUTSIDE	557,000.00	557,000.00	571,524.17	14,524.17	102.61%	14,524.17	102.61%
Summary	WATER USAGE INSIDE	1,840,157.00	1,840,157.00	1,946,943.40	106,786.40	105.80%	106,786.40	105.80%
Summary	WATER USAGE OUTSIDE	508,325.00	508,325.00	613,727.27	105,402.27	120.74%	105,402.27	120.74%
402-0000-343.51-62	SEWER USAGE INSIDE	531,129.00	531,129.00	559,772.20	28,643.20	105.39%	28,643.20	105.39%
402-0000-343.51-63	SEWER USAGE OUTSIDE	90,351.00	90,351.00	124,091.79	33,740.79	137.34%	33,740.79	137.34%
402-0000-343.51-64	WASTEWATER ERU INSIDE	1,865,000.00	1,865,000.00	1,883,016.12	18,016.12	100.97%	18,016.12	100.97%
402-0000-343.51-65	WASTEWATER ERU OUTSIDE	490,000.00	490,000.00	497,482.08	7,482.08	101.53%	7,482.08	101.53%
		<u>6,881,962.00</u>	<u>6,881,962.00</u>	<u>7,212,111.32</u>	<u>330,149.32</u>	<u>104.80%</u>	<u>330,149.32</u>	<u>104.80%</u>
<b>Subtotals by Category</b>								
	Water - Inside	2,840,157.00	2,840,157.00	2,962,497.69	122,340.69	104.31%	122,340.69	104.31%
	Water - Outside	1,065,325.00	1,065,325.00	1,185,251.44	119,926.44	111.26%	119,926.44	111.26%
	Sewer - Inside	2,396,129.00	2,396,129.00	2,442,788.32	46,659.32	101.95%	46,659.32	101.95%
	Sewer - Outside	580,351.00	580,351.00	621,573.87	41,222.87	107.10%	41,222.87	107.10%
<b>Water Revenue Accounts</b>								
402-0000-343.31-36	WATER 1-5 RATE INSIDE	606,351.00	606,351.00	673,840.10	67,489.10	111.13%	67,489.10	111.13%
402-0000-343.31-37	WATER 1-5 RATE OUTSIDE	236,554.00	236,554.00	293,672.79	57,118.79	124.15%	57,118.79	124.15%
402-0000-343.31-38	FACILITY CHG/ERU WATER IN	792,500.00	792,500.00	806,673.01	14,173.01	101.79%	14,173.01	101.79%
402-0000-343.31-39	FACILITY CHG/ERU WATR OUT	450,000.00	450,000.00	463,342.84	13,342.84	102.97%	13,342.84	102.97%
402-0000-343.31-40	WATER 6-10 RATE INSIDE	337,478.00	337,478.00	343,601.74	6,123.74	101.81%	6,123.74	101.81%
402-0000-343.31-41	WATER 6-10 RATE OUTSIDE	46,612.00	46,612.00	50,070.17	3,458.17	107.42%	3,458.17	107.42%
402-0000-343.31-42	WATER 11-20 RATE INSIDE	335,155.00	335,155.00	365,357.44	30,202.44	109.01%	30,202.44	109.01%
402-0000-343.31-43	WATER 11-20 RATE OUTSIDE	30,245.00	30,245.00	30,274.41	29.41	100.10%	29.41	100.10%
402-0000-343.31-44	WATER 21-40 RATE INSIDE	148,661.00	148,661.00	156,073.99	7,412.99	104.99%	7,412.99	104.99%
402-0000-343.31-45	WATER 21-40 RATE OUTSIDE	13,214.00	13,214.00	11,960.08	-1,253.92	90.51%	-1,253.92	90.51%
402-0000-343.31-46	WATER >40 RATE INSIDE	45,075.00	45,075.00	32,968.64	-12,106.36	73.14%	-12,106.36	73.14%
402-0000-343.31-47	WATER >40 RATE OUTSIDE	9,247.00	9,247.00	10,354.40	1,107.40	111.98%	1,107.40	111.98%
402-0000-343.31-50	CUSTOMER BILLING CHG IN	207,500.00	207,500.00	208,881.28	1,381.28	100.67%	1,381.28	100.67%
402-0000-343.31-51	CUSTOMER BILLING CHG OUT	107,000.00	107,000.00	108,181.33	1,181.33	101.10%	1,181.33	101.10%
402-0000-343.31-62	IRRIGATION 1-10 INSIDE	59,152.00	59,152.00	60,534.39	1,382.39	102.34%	1,382.39	102.34%
402-0000-343.31-63	IRRIGATION 1-10 OUTSIDE	926.00	926.00	5,968.36	5,042.36	644.53%	5,042.36	644.53%
402-0000-343.31-64	IRRIGATION 11-30 INSIDE	62,852.00	62,852.00	62,415.15	-436.85	99.30%	-436.85	99.30%
402-0000-343.31-65	IRRIGATION 11-30 OUTSIDE	0.00	0.00	2,988.50	2,988.50	0.00%	2,988.50	0.00%
402-0000-343.31-68	IRRIGATION >30 INSIDE	59,624.00	59,624.00	54,026.31	-5,597.69	90.61%	-5,597.69	90.61%
402-0000-343.31-74	COMMERCIAL USAGE INSIDE	185,809.00	185,809.00	198,125.64	12,316.64	106.63%	12,316.64	106.63%
402-0000-343.31-75	COMMERCIAL USAGE OUTSIDE	171,527.00	171,527.00	208,438.56	36,911.56	121.52%	36,911.56	121.52%
		<u>3,905,482.00</u>	<u>3,905,482.00</u>	<u>4,147,749.13</u>	<u>242,267.13</u>	<u>106.20%</u>	<u>242,267.13</u>	<u>106.20%</u>

### Total Revenues by Month FY 2018 (excluding Transfers from Impact Fees)



**CITY OF PUNTA GORDA  
UTILITIES OM&R FUND  
Expenses by Division  
As of February 28, 2018  
Percentage of Fiscal Year Elapsed 41.7%**

<u>Expense</u>	<u>FY 2018 Annual Budget</u>	<u>Current Annual Projection</u>	<u>Increase (Decrease)</u>	<u>%</u>	<u>Year to Date Actual w/o Encumb</u>	<u>YTD % of Annual Proj w/o Encumb</u>	<u>Year to Date Actual with Encumb</u>	<u>YTD % of Annual Proj with Encumb</u>
Billing and Collections	\$ 749,575	\$ 749,575	\$ -	0.0%	\$ 274,419	36.6%	\$ 378,283	50.5%
Utilities Administration	814,708	814,708	-	0.0%	302,193	37.1%	305,074	37.4%
Water Treatment	3,179,639	3,271,990	92,351	2.9%	1,157,970	35.4%	1,485,142	45.4%
Wastewater Collection	1,764,071	1,764,071	-	0.0%	701,157	39.7%	767,522	43.5%
Wastewater Treatment	2,873,495	2,877,654	4,159	0.1%	1,021,424	35.5%	1,146,602	39.8%
Water Distribution	1,975,638	1,970,385	(5,253)	-0.3%	745,491	37.8%	832,625	42.3%
Fleet Maintenance	188,976	188,976	-	0.0%	71,516	37.8%	76,081	40.3%
Non-Departmental Operating	831,981	851,481	19,500	2.3%	294,618	34.6%	309,618	36.4%
Capital Outlay	600,000	717,517	117,517	19.6%	98,050	13.7%	381,695	53.2%
Transfer to Debt Services Funds	1,031,600	1,031,600	-	0.0%	615,800	59.7%	615,800	59.7%
Transfer to Utilities Construction Fund	7,310,000	7,310,000	-	0.0%	3,410,000	46.6%	3,410,000	46.6%
<b>Total Expense</b>	<u>\$ 21,319,683</u>	<u>\$ 21,547,957</u>	<u>\$ 228,274</u>	1.1%	<u>\$ 8,692,638</u>	40.3%	<u>\$ 9,708,442</u>	45.1%

**CITY OF PUNTA GORDA  
SANITATION FUND  
Revenue & Expenses  
As of February 28, 2018  
Percentage of Fiscal Year Elapsed 41.7%  
SUMMARY**

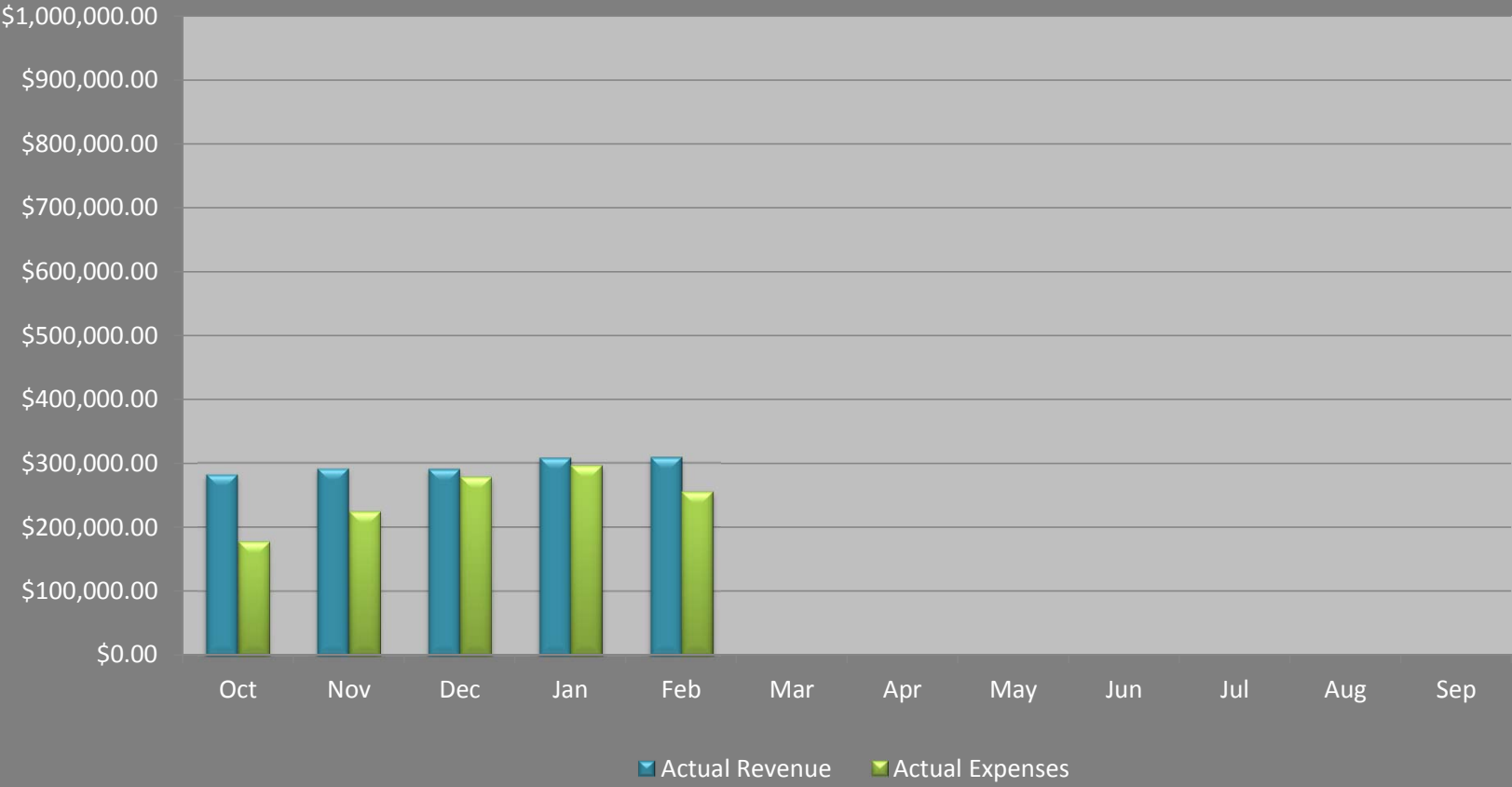
	<b>FY 2018 Annual Budget</b>	<b>Current Annual Projection</b>	<b>Increase (Decrease)</b>	<b>%</b>	<b>Year to Date Actual w/o Encumb</b>	<b>YTD % of Annual Proj w/o Encumb</b>	<b>Year to Date Actual with Encumb</b>	<b>YTD % of Annual Proj with Encumb</b>
<b>REVENUES</b>								
Refuse Billings	\$ 3,488,160	\$ 3,488,160	\$ -	0.0%	\$ 1,456,662	41.8%	\$ 1,456,662	41.8%
Other Revenue	24,375	24,375	-	0.0%	25,488	104.6%	25,488	104.6%
Total Revenues	<u>3,512,535</u>	<u>3,512,535</u>	<u>-</u>	0.0%	<u>1,482,150</u>	42.2%	<u>1,482,150</u>	42.2%
<b>EXPENSES</b>								
Departmental Operating Expenses	3,278,752	3,278,752	-	0.0%	1,231,875	37.6%	2,061,175	62.9%
Capital Outlay	609,000	1,668,906	1,059,906	174.0%	0	0.0%	1,376,645	82.5%
Total Expenses	<u>3,887,752</u>	<u>4,947,658</u>	<u>1,059,906</u>	27.3%	<u>1,231,875</u>	24.9%	<u>3,437,820</u>	69.5%
Revenues in Excess(Shortfall) of Expenses	<u>(375,217)</u>	<u>(1,435,123)</u>	<u>\$ (1,059,906)</u>		<u>\$ 250,275</u>		<u>\$ (1,955,670)</u>	
Prior Year Encumbrances		973,726						
Prior Year Reappropriations		86,180						
FY 2018 Operating Reserves (Beg)	<u>1,240,322</u>	<u>1,240,322</u>						
FY 2018 Operating Reserves (End):								
Reserve-Fleet/Equipment	400,000	400,000						
Operating Reserves	\$ 465,105	\$ 465,105						

**SIGNIFICANT CURRENT INFORMATION TO BE TAKEN INTO CONSIDERATION:**

1. Actual YTD revenues compared to original YTD budget projections for refuse, yardwaste, and recycling billings is 101%. February 2018
2. Actual YTD departmental operating expenses compared to original YTD budget projection are 97%. February 2018
3. Prior year purchase orders of \$973,726 for packers were rolled over to FY 2018. October 2017  
Prior year reappropriation to FY 2018 for equipment of \$86,180. January 2018
4. The current encumbrance balance is \$2,205,945. Many of the encumbrances are for P.O.s authorizing 12 months of expenditures or capital outlay. February 2018
5. Capital Outlay - Pickup Truck; Carts for new semi-automated service delivery method. October 2017



# Sanitation Fund Actual Revenues and Actual Expenses by Month FY 2018



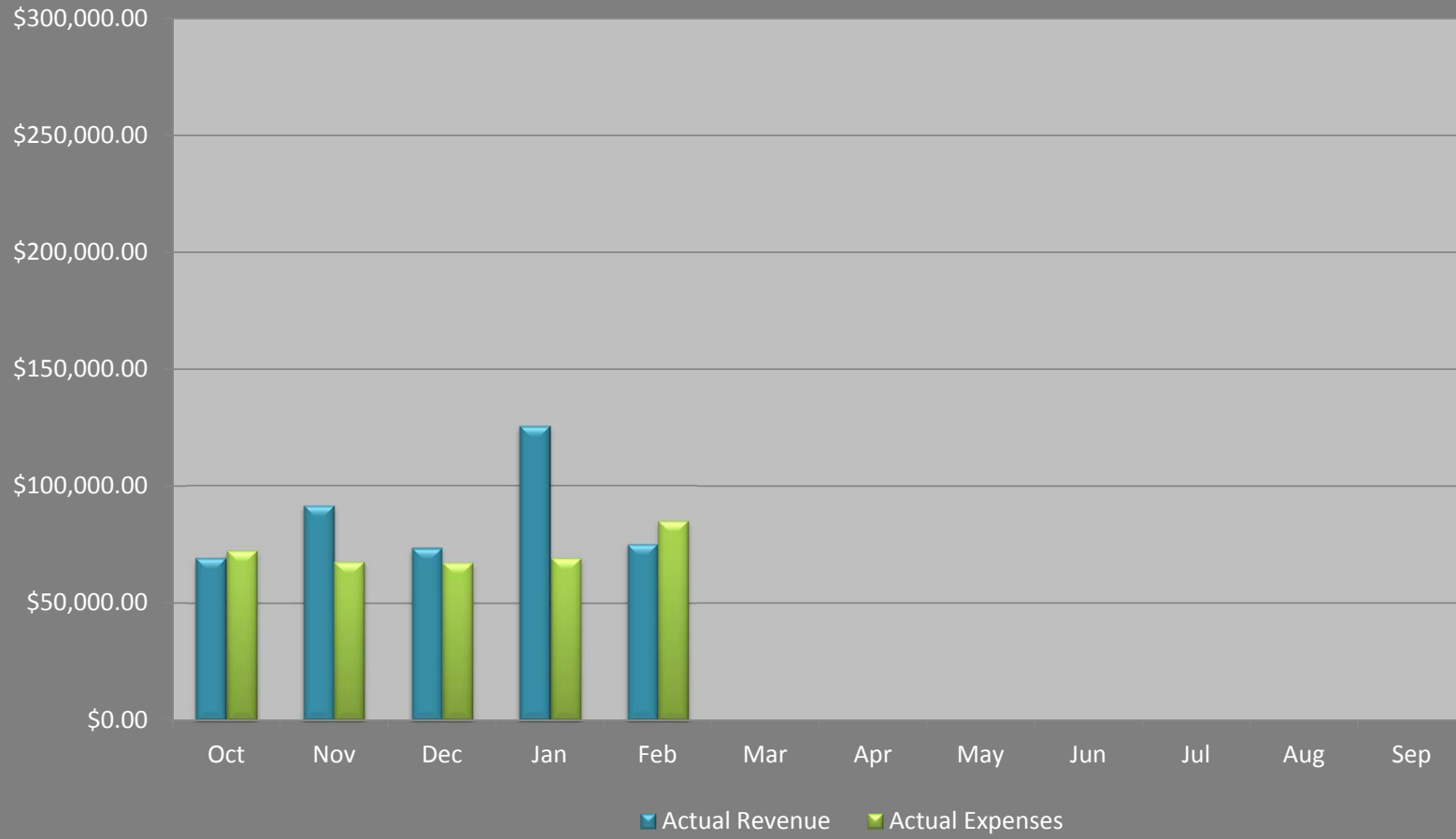
**CITY OF PUNTA GORDA  
BUILDING FUND  
Revenue & Expenses  
As of February 28, 2018  
Percentage of Fiscal Year Elapsed 41.7%  
SUMMARY**

	<u>FY 2018 Annual Budget</u>	<u>Current Annual Projection</u>	<u>Increase (Decrease)</u>	<u>%</u>	<u>Year to Date Actual w/o Encumb</u>	<u>YTD % of Annual Proj w/o Encumb</u>	<u>Year to Date Actual with Encumb</u>	<u>YTD % of Annual Proj with Encumb</u>
<b>REVENUES</b>								
Building Permits	\$ 830,000	\$ 830,000	\$ -	0.0%	\$ 378,281	45.6%	\$ 378,281	45.6%
Other Revenues	126,250	126,250	-	0.0%	57,154	45.3%	57,154	45.3%
Total Revenues	<u>956,250</u>	<u>956,250</u>	<u>-</u>	<u>0.0%</u>	<u>435,435</u>	<u>45.5%</u>	<u>435,435</u>	<u>45.5%</u>
<b>EXPENSES</b>								
Departmental Operating Expenses	878,081	878,081	-	0.0%	344,922	39.3%	347,109	39.5%
Capital Outlay	26,500	26,500	-	0.0%	17,000	64.2%	17,000	64.2%
Total Expenses	<u>904,581</u>	<u>904,581</u>	<u>-</u>	<u>0.0%</u>	<u>361,922</u>	<u>40.0%</u>	<u>364,109</u>	<u>40.3%</u>
Revenues in Excess(Shortfall) of Expenses	<u>51,669</u>	<u>51,669</u>	<u>\$ -</u>		<u>\$ 73,513</u>		<u>\$ 71,326</u>	
FY 2018 Operating Reserves (Beg)	<u>1,147,724</u>	<u>1,147,724</u>						
FY 2018 Operating Reserves (End)	<u>\$ 1,199,393</u>	<u>\$ 1,199,393</u>						

**SIGNIFICANT CURRENT INFORMATION TO BE TAKEN INTO CONSIDERATION:**

1. Actual YTD revenues compared to original YTD budget projections is 122%. February 2018
2. Actual YTD departmental operating expenses compared to current YTD budget projection are 98%. February 2018
3. The current encumbrance balance is \$2,187. February 2018
4. Capital Outlay - Replacement of an inspector vehicle and replacement of inspectors equipment. October 2017

**Building Fund**  
**Actual Revenues and Actual Expenses**  
**by Month FY 2018**



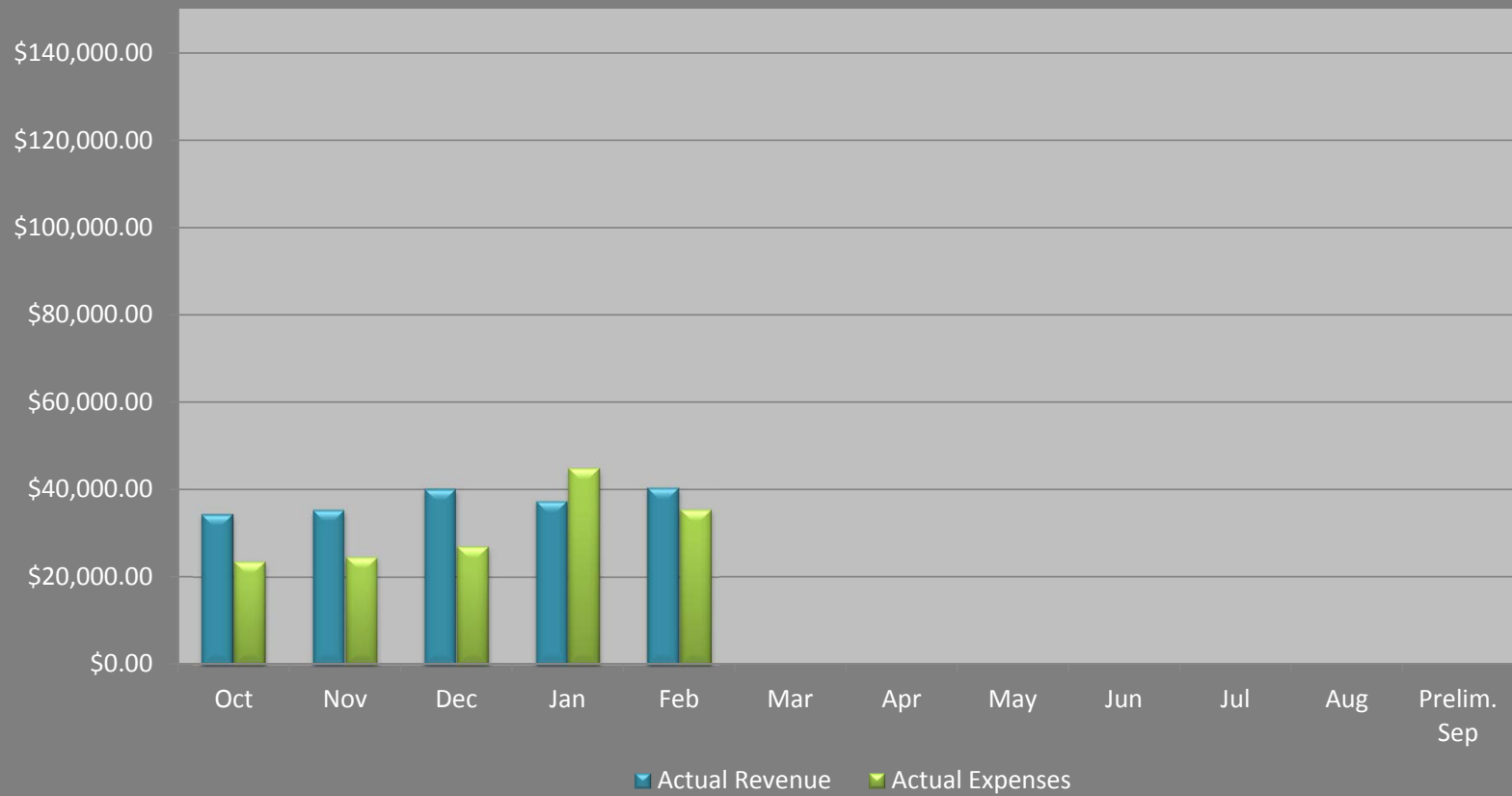
**CITY OF PUNTA GORDA  
LAISHLEY PARK MARINA  
Revenue & Expenses  
As of February 28, 2018  
Percentage of Fiscal Year Elapsed 41.7%  
SUMMARY**

	<b>FY 2018 Annual Budget</b>	<b>Current Annual Projection</b>	<b>Increase (Decrease)</b>	<b>%</b>	<b>Year to Date Actual w/o Encumb</b>	<b>YTD % of Annual Proj w/o Encumb</b>	<b>Year to Date Actual with Encumb</b>	<b>YTD % of Annual Proj with Encumb</b>
<b>REVENUES</b>								
Slip and Mooring Field Rentals	\$ 429,500	\$ 429,500	\$ -	0.0%	\$ 180,006	41.9%	\$ 180,006	41.9%
Building Lease & Rentals	22,300	22,300	-	0.0%	367	1.6%	367	1.6%
Pump Out Boat Grant Revenues	11,000	11,000	-	0.0%	-	0.0%	-	0.0%
Miscellaneous Revenue	1,850	1,850	-	0.0%	7,558	408.5%	7,558	408.5%
Total Revenues	<u>464,650</u>	<u>464,650</u>	<u>-</u>	<u>0.0%</u>	<u>187,931</u>	<u>40.4%</u>	<u>187,931</u>	<u>40.4%</u>
<b>EXPENSES</b>								
Marina Operations	417,625	478,425	60,800	14.6%	148,266	31.0%	235,351	49.2%
Pump Out Boat Operations	15,505	15,505	-	0.0%	7,530	48.6%	7,530	48.6%
Capital Outlay	6,000	6,000	-	0.0%	-	0.0%	-	0.0%
Total Expenses	<u>439,130</u>	<u>499,930</u>	<u>60,800</u>	<u>13.8%</u>	<u>155,797</u>	<u>31.2%</u>	<u>242,882</u>	<u>48.6%</u>
Revenues in Excess(Shortfall) of Expenses	<u>25,520</u>	<u>(35,280)</u>	<u>\$ (60,800)</u>		<u>\$ 32,134</u>		<u>\$ (54,951)</u>	
Prior Year Purchase Order Encumbrances		10,000						
Prior Year Re-appropriations		50,800						
FY 2018 Operating Reserves (Beg)	286,994	286,994						
FY 2018 Operating Reserves (End)	<u>\$ 312,514</u>	<u>\$ 312,514</u>						

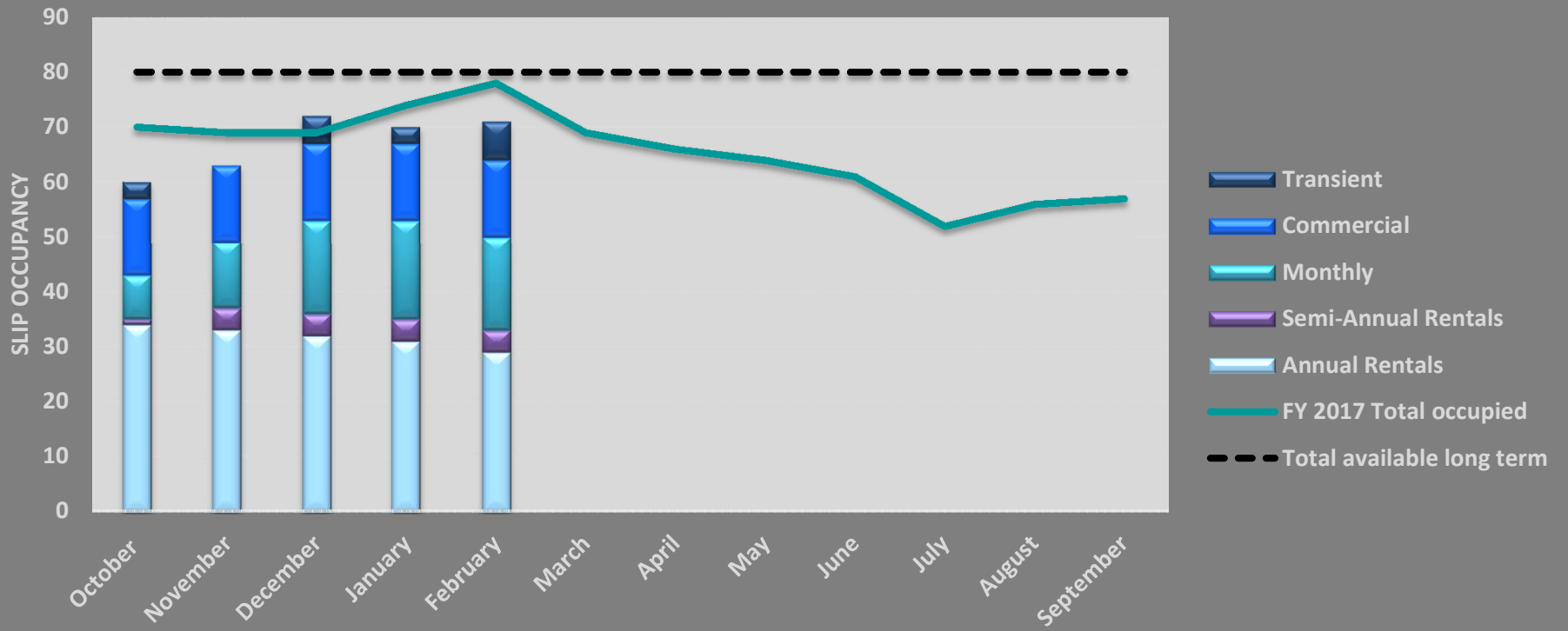
**SIGNIFICANT CURRENT INFORMATION TO BE TAKEN INTO CONSIDERATION:**

1. Actual YTD revenues compared to original YTD projections are 95%. Slip rental actual YTD revenues compared to original YTD projections are 97%. February 2018
2. Actual YTD departmental operating expenses compared to original YTD projections are 95%. February 2018
3. Prior year purchase orders of \$10,000 were rolled over to FY 2018. October 2017  
Prior year re-appropriations from FY 2017 are \$50,800 for network connectivity and dredging, docks and/or mooring field needs. January 2018
4. The Year to Date column, with encumbrances, includes \$87,085 of encumbrances. February 2018

### Lashley Park Marina Fund Actual Revenues and Actual Expenses by Month FY 2018

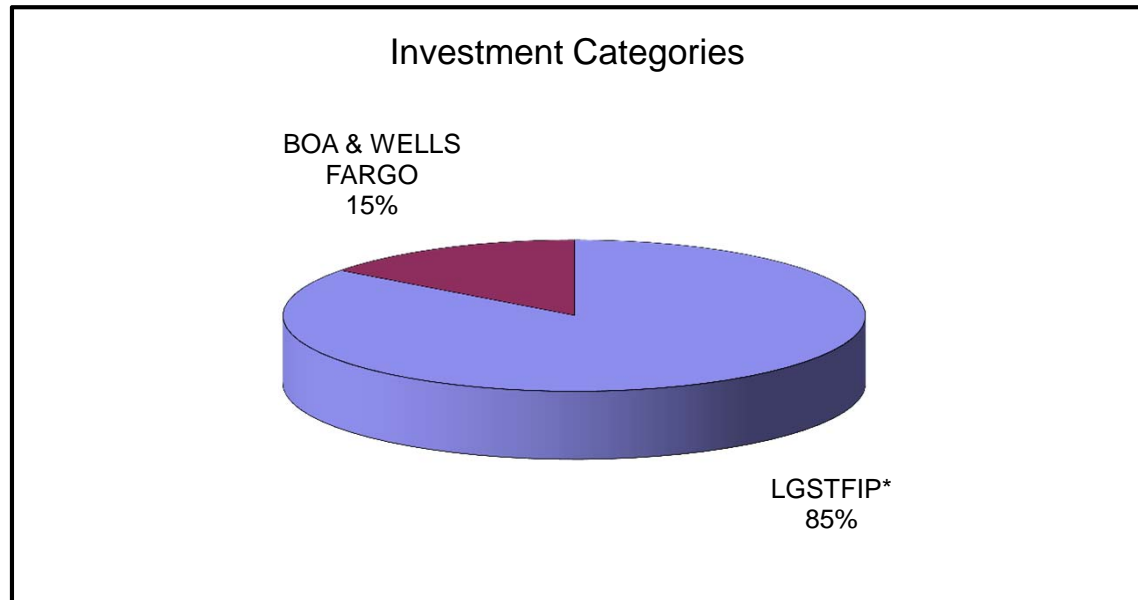


## FY 2018 Monthly Slip Occupancy by Category Compared to FY 2017 Monthly Total Occupancy



**CITY OF PUNTA GORDA  
Schedule of Investments  
February 2018**

<u>Type</u>	<u>Principal Balance</u>	<u>Interest Rate</u>	<u>Market Value</u>
LGSTFIP*	38,749,469.81	1.65%	38,749,469.81
B of A and Wells Fargo	<u>6,752,361.32</u>	0.20%	<u>6,752,361.32</u>
<b>Total Investments</b>	<b><u>\$45,501,831.13</u></b>		<b><u>\$45,501,831.13</u></b>



\*Local Government Surplus Trust Funds Investment Pool

CITY OF PUNTA GORDA  
 MONTHLY REPORT TO CITY MANAGER  
 BUILDING DEPARTMENT

FEBRUARY 2018

Number of Inspections

	This Month	Last Month	Same Month Last Year	This Fiscal Year To Date	Last Fiscal Year To Date	Calendar Year To Date
<b>Building</b>	443	604	506	2,439	2,586	1,047
<b>Electrical</b>	100	141	109	615	678	241
<b>Plumbing</b>	92	117	93	509	542	209
<b>A/C</b>	106	112	90	527	585	218
<b>Fire</b>	3	5	8	21	31	8
<b>Total</b>	744	979	806	4,111	4,422	1,723
<b>Daily Avg</b>	39.16	46.62	42.42	--	--	--

Permits Issued

<b>Building</b>						
Number	225	246	166	502	816	471
Value	5,837,510	8,670,026	4,476,879	35,278,550	29,357,748	14,507,536
Permit Fees	57,590	75,620	45,567	319,695	269,922	133,210
<b>Electrical</b>						
Number	46	50	34	230	218	96
Permit Fees	2,425	2,125	2,025	10,690	11,530	4,550
<b>Plumbing</b>						
Number	17	42	30	149	158	59
Permit Fees	1,100	2,500	2,050	9,500	10,350	3,600
<b>A/C</b>						
Number	65	70	42	315	256	112
Permit Fees	6,900	7,100	4,200	32,346	33,100	11,300
<b>Total All Fees</b>	68,015	87,345	53,842	372,231	324,902	155,360

Nature of Building Permits

Number of Permits	Types	Dwelling Units	Units Last Month	Units Last Year	Miscellaneous Fees	Permit Fees	Valuation
9	Single Family	9	11	8		21,926	3,068,000
	Modular Home						
	2 Family		6		L & G 900		
	Multi-Family						
	Mixed Use (Comm./Res.)				NBP 300		
	Commercial Buildings						
4	Mobile Homes/Const Trl	4		1	C/C 1,150	800	6,300
	Relocation						
13	Swimming Pools				Reinsp 1,350	2,600	440,699
1	Demolish					100	2,400
156	Other-Miscellaneous				Misc 2,056	22,287	1,233,103
11	Alteration/Additions to Dwellings					4,177	453,095
2	Alteration/Additions Commercial Bldgs					2,700	356,000
29	Canal Permits					3,000	277,913
225	<b>Total</b>	13	17	9	5,756	57,590	5,837,510

Building Valuation

<b>This Fiscal Year To Date</b>	<b>This Calendar Year To Date</b>
35,278,550	14,507,536
<b>Last Fiscal Year To Date</b>	<b>Last Calendar Year To Date</b>
29,357,748	13,053,882





# PUNTA GORDA FIRE DEPARTMENT

1410 TAMAMI TRAIL \* PUNTA GORDA, FLORIDA 33950  
 PHONE (941) 575-5529 \* FAX (941) 575-5565

*"Serving our community with pride, honor, and respect"*

## Monthly Activity Report

Fiscal Year 2018

February 2018

Classification	This month FEBRUARY 2018	This month FEBRUARY 2017	FY 2018 YTD	FY 2017 TOTAL	% PRIOR FY
<b>FIRE</b>					
Structure	0	2	8	10	80.0
Vehicle	0	0	3	5	60.0
Brush	0	1	2	33	6.1
Other	0	2	9	22	40.9
Mutual aid responses	10	11	46	98	46.9
False alarm - Fire	7	12	55	129	42.6
Hazardous conditions	7	4	29	102	28.4
Good intent	38	30	137	284	48.2
Severe weather/disaster	0	0	0	6	0.0

<b>EMS/RESCUE</b>					
EMS	236	253	1212	2657	45.6
False alarm - Medical	13	6	42	85	49.4

<b>PUBLIC SERVICE</b>					
Smoke detector -residences	20	26	157	282	55.7
Smoke detectors - serviced	49	95	496	1108	44.8
Agency assist	2	4	22	31	71.0
Lift assist	32	43	197	348	56.6
Service call (other)	6	6	37	77	48.1
Car seat install	0	0	0	0	#DIV/0!
Sharps containers	50	35	210	496	42.3
Medicine take-back (lbs)	184	152	746	1675	44.5

<b>FIRE PREVENTION</b>					
Fire permits issued	21	23	56	186	30.1
Fire permit inspections	18	17	89	215	41.4
Annual inspections	20	2	32	37	86.5
In-Service inspections	132	154	388	1496	25.9
Business Tax inspections	0	1	1	7	14.3



# PUNTA GORDA FIRE DEPARTMENT

1410 TAMiami TRAIL \* PUNTA GORDA, FLORIDA 33950  
 PHONE (941) 575-5529 \* FAX (941) 575-5565

*"Serving our community with pride, honor, and respect"*

Classification	This month FEBRUARY 2018	This month FEBRUARY 2017	FY 2018 YTD	FY 2017 TOTAL	% PRIOR FY
<b>PUBLIC EDUCATION</b>					
Adults	8	91	124	382	32.5
Children	14	0	408	494	82.6
<b>VOLUNTEER HOURS</b>					
	246.5	420.25	1584.5	4198.95	37.7

## Procurement Division Monthly Report Month Ending February 2018

Pcard Transactions	# of Transactions Processed	Total Amount of Transactions	Cumulative # of transactions Processed	Cumulative FY Total
February 2017	417	\$ 257,973.99	2195	\$ 1,301,424.46
February 2018	461	\$ 345,735.15	2359	\$ 1,862,344.00

Pcard Spend Summary	Projected	NOTE: The data is estimated and will be confirmed upon receipt of Bank of America monthly report identifying large ticket purchases.
Avg Mthly Spend	\$ 372,468.80	
Est Annual Spend	\$ 4,469,625.60	
Projected Rebate	1.51%	

Purchase Orders	# of PO Issued	Total PO Amount
February 2017	57	\$ 481,041.29
February 2018	66	\$ 1,992,897.49

Field Purchase Orders	# of FPO Issued	Total FPO Amount
February 2017	36	\$ 9,473.32
February 2018	24	\$ 14,975.70

Procurement Efficiencies*	Std-Competed	Negotiated	Audit Recovery	Shopped
February 2018	\$ 35,288.86	\$ -	\$ 3,636.00	\$ -
Procurement Efficiencies*	Projects	Rejected Purchase	Admin Fee	# of Efficiencies
February 2018	\$ -	\$ -	\$ 5,862.62	15
Procurement Efficiencies*	ODP Purchases			
February 2018	\$ -			

Total Efficiencies	Month	FY To Date
February 2017	\$ 40,703.63	\$ 368,761.28
February 2018	\$ 44,787.48	\$ 3,617,112.34

**\*Efficiency Definitions:**

Std-Competed - Savings derived from competed solicitations

Negotiated - Negotiated cost avoidance efficiencies as allowed by policy

Audit Recovery - Results from Procurement's auditing of invoices

Shopped - Results from Procurement open market shopping of contract and department request

Projects - Projects identified by Procurement to find additional savings or cost avoidance opportunities

Rejected Purchase - Department requests deemed by Procurement as unnecessary

Admin Fee - Administration fee for Punta Gorda led cooperative contracts

ODP Purchases - Purchases process for contracts as Owner Direct Purchases (ODP) saving sales tax

Projects > \$5,000	New Projects	Completed Projects	Open Projects
February 2017	19	24	26
February 2018	23	30	37

Service/Commodity	Awarded Vendor	Amount	Solicitation Method
Purchase of mid-size truck for Fire Department	Big Bend Chevrolet Chiefland FL	\$29,477.90	Competed Coop Contract State of Florida
Emergency watermain repair US 17 and Washington Loop	Strickler Brothers Fort Myers, FL	\$62,862.00	Emergency
CCTV system for Herald Court Parking Garage	Doyle Electric Fort Myers, FL	\$53,990.00	Request for Proposal
Redesign Harborwalk Phase 2	Weiler Engineering Punta Gorda, FL	\$ 97,529.00	Specific Authorization to Master Agreement Council Approved
Purchase of roll carts, assembly and distribution	Toter Statesville, NC	\$ 402,918.70	Competed Coop Contract National IPA Council Approved
Drilling 2 production wells at WTP	SE Drilling Services Tampa, FL	\$ 557,352.50	Formal Bid Council Approved
Purchase of utility vehicle for Public Works	Prestige Ford Mt Dora, FL	\$ 31,597.00	Competed Coop Contract FL Sherrif's Association
Purchase of Police Boat	Brunswick Commerical Edgewater, FL	\$ 126,902.00	Formal Bid



CITY OF PUNTA GORDA

**POLICE**

A Florida Accredited **EXCELSIOR AGENCY**

1410 Tamiami Trail  
Punta Gorda, FL 33950  
941-639-4111  
www.puntagordapolice.com

**Monthly Activity Report**

Fiscal Year 2017/2018

FEBRUARY 2018

Classification	This Month FEBRUARY 2018	This Month FEBRUARY 2017	FY 2018 Year to Date	FY 2017 Year to Date
<b>EVENTS</b>				
Events <sup>1</sup>	3475	2862	18021	15955
Community Foot Patrols	545	448	2887	2613
Business Checks	221	144	1012	847
Directed Patrols	999	997	5759	5646
Directed Patrols – Traffic Related	95	80	441	498
Traffic Stops	495	235	2262	1331

<b>TRAFFIC CRASHES</b>				
Traffic Crashes – No Injuries	61	64	268	248
Traffic Crashes – With Injuries	8	3	31	17
Traffic Crashes – Fatalities	0	0	1	0
<b>Total Traffic Crashes</b>	<b>69</b>	<b>67</b>	<b>300</b>	<b>265</b>

<b>CITATIONS AND WARNINGS</b>				
Uniform Traffic Citations	63	71	405	335
Written Warnings	493	210	2349	1256
Parking Citations	16	18	79	52
Parking Warnings	35	18	109	123
<b>Total Traffic/Parking Contacts</b>	<b>607</b>	<b>317</b>	<b>2942</b>	<b>1766</b>
Code Citations	2	0	2	1
Code Warnings	15	0	35	13
<b>Total Code Violations</b>	<b>17</b>	<b>0</b>	<b>37</b>	<b>14</b>

<b>ARRESTS</b>				
Physical Arrests – Adult	35	33	201	209
Physical Arrests – Juvenile	7	3	20	25
<b>Total Physical Arrests</b>	<b>42</b>	<b>36</b>	<b>221</b>	<b>234</b>
Notice To Appear – Adult	4	0	32	0
Notice To Appear - Juvenile	0	0	1	0
<b>Total Notice To Appear</b>	<b>4</b>	<b>0</b>	<b>33</b>	<b>0</b>
<b>Total Arrests</b>	<b>46</b>	<b>36</b>	<b>254</b>	<b>234</b>

<sup>1</sup> Events are inclusive of Community Foot Patrols (walking and/or talking with citizens), Business Checks (checks of a closed business), Directed Patrols (conducting extra patrol in a specific location or area based upon a citizen or department request), Directed Patrols – Traffic Related (conducting extra patrol in a specific location or area specifically related to traffic enforcement which was based upon a citizen or department request) and Traffic Stops. Excludes Test and Pulled in Error Nature Codes.

**PGPD Monthly Activity Report**

Fiscal Year 2018

February 2018

	<b>This Month FEBRUARY 2018</b>	<b>This Month FEBRUARY 2017</b>	<b>FY 2018 Year to Date</b>	<b>FY 2017 Year to Date</b>
<b>DUI AND NARCOTIC ARRESTS<sup>2</sup></b>				
DUI Arrests	3	4	22	22
Narcotics Arrests <sup>3</sup>	16	11	101	81

<b>CALLS FOR SERVICE AND RESPONSE TIMES</b>				
Calls Answered – Administrative	2415	2621	12120	13451
Calls Answered – 9-1-1	638	639	3170	3022
<b>Total Calls Answered by Dispatch<sup>4</sup></b>	<b>3053</b>	<b>3260</b>	<b>15290</b>	<b>16473</b>
<b>Calls for Service Dispatched to Patrol</b>	<b>831</b>	<b>805</b>	<b>4133</b>	<b>4108</b>
<b>Dispatch Calls for Service Handling Time Average<sup>5</sup></b>	<b>1:36</b>	<b>1:51</b>	<b>1:39</b>	<b>1:46</b>
<b>Patrol Response Time Average</b>	<b>4:16</b>	<b>4:16</b>	<b>4:31</b>	<b>3:53</b>
<b>Total Response Time Average<sup>6</sup></b>	<b>5:52</b>	<b>6:07</b>	<b>6:10</b>	<b>5:39</b>

<b>RESERVE OFFICERS</b>				
Reserve Officer Hours Non-Paid	161	388	1448	1632.5

<b>VOLUNTEERS</b>				
Vacant House Checks	2	12	147	255
Marine Volunteer Hours	216	170.5	1046.5	1006.5
Volunteers on Patrol Hours	200.5	270	1285.5	1429.5
Records and Fingerprinting Hours	260	302.5	1359	1461.5
All Other Volunteer Hours	267	211.5	1254.5	976
<b>Total Volunteer in Policing Hours</b>	<b>943.5</b>	<b>954.5</b>	<b>4945.5</b>	<b>4873.5</b>

<b>QUALITY ASSURANCE REVIEWS</b>	<b>Yes</b>	<b>No</b>
Was the call-taker courteous and professional?	67	1
Was the phone answered in a timely manner?	68	1
Did the responding officer arrive promptly?	60	1
Did the officer present a professional appearance?	50	0
Was the officer courteous and professional?	56	0
Did the officer carefully listen to your complaint?	57	0
Did the officer provide you with all the information you needed?	54	1
Were you satisfied with the overall level of service provided by the officer?	62	1
<b>Total Quality Assurance Reviews</b>	<b>71</b>	

<sup>2</sup> DUI and Narcotic Arrests are inclusive of total physical arrests

<sup>3</sup> These include Notice To Appear Citations

<sup>4</sup> These are inclusive of administrative calls and calls for service

<sup>5</sup> These averages only include calls actually dispatched to patrol and do not include calls held during Hurricane Irma

<sup>6</sup> Total Response Time Average including calls held during Hurricane Irma was 67:35