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ENTERPRISE DATABASE INFRASTRUCTURE MIGRATION TO AFFECT DRIVER LICENSE AND MOTOR VEHICLE SERVICES

~ DHSMV services statewide will be unavailable June 16-18 ~

TALLAHASSEE, Fla. — The Department of Highway Safety and Motor Vehicles (DHSMV) is scheduled to migrate its current enterprise database infrastructure into a cloud solution next week. During the migration, all driver license and motor vehicle services will be unavailable to customers and stakeholders throughout the weekend of June 16-18, 2017.

Services will become unavailable starting at 7:00 p.m. Eastern Daylight Time (EDT) Friday, June 16, and are scheduled to be restored by 8:00 a.m. EDT Monday, June 19. The database migration will impact all driver license and motor vehicle offices statewide as well as all online services. Impacted services include: driver license and ID card issuance and renewals, driver license testing, address updates, vehicle titling and registrations, vehicle information checks, commercial driver license services, vessel titling and registrations, parking permits, electronic lien services and other department services. Customers who need any of the services listed are urged to plan in advance for the database migration. All law enforcement related systems will remain operational throughout the weekend.

The DHSMV is committed to leveraging technology to enhance customer service and improve data security. This migration is a critical update to the department's enterprise database infrastructure to reduce system outages and allow for improved disaster recovery.

For information or updates regarding the database migration throughout the service outage, customers should follow the DHSMV on Twitter <u>@FLHSMV</u> and <u>Facebook</u>, call 1-855-305-3902 or visit <u>www.flhsmv.gov/edi</u>.

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The Florida Department of Highway Safety and Motor Vehicles provides highway safety and security through excellence in service, education and enforcement. The Department is leading the way to a safer Florida through the efficient and professional execution of its core mission: the issuance of driver licenses, vehicle tags and titles and operation of the Florida Highway Patrol. To learn more about DHSMV and the services offered, visit www.flhsmv.gov, follow us on Twitter @FLHSMV or find us on Facebook.