

THE PREFERRED RESPONSE

Pre-disaster planning begins with asset identification, coordinated by your local retail agent, utilizing Preferred's property appraisal services. Our agent partners and loss control/safety consultants are available to review and refine your Continuity of Operations (COOP) strategy.

Real time alert notifications are provided on the Preferred APP via smart phone or tablet. Our local agents and claim staff follow up with emails to members within the expected landfall cone.

Emergency response by a panel of approved vendors who specialize in construction, water extraction, and mold remediation. Resources, including manpower and equipment, can be dispatched.

FEMA recovery coordination starts with confirmation of insurance coverage and claim payments. Preferred reports are tailored to meet FEMA standards and are made available electronically to FEMA representatives. Preferred partners with FEMA consultants to help members navigate FEMA project management.

Expedited payments for repairs can be made directly to service providers/contractors or to the member. The Preferred claims service provides the member flexibility in deciding how to structure their disaster recovery plan.

Reporting claims has never been easier. A member may report a claim via the website (PGCS-tpa.com), Preferred APP, fax, phone, or e-mail.

Recovery is tailored for each member based on how much of the recovery process the member wants to manage. Preferred adjusters can recommend contractors to mitigate the disaster damage or you may use contractors already appointed with your entity.

Education is provided via webinars and seminars. Individual consultation is provided by the Preferred loss control representatives, local retail agents and contracted FEMA specialist.

Dedicated in-house staff are available in person, by telephone and email to meet all of your pre and post disaster needs.

For one step Disaster Recovery, we are clearly
PREFERRED

Please contact us should you need additional
information on this valuable service...



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