



MEDIA ADVISORY

For Immediate Release

Date: March 20, 2024

Contact Information: Helen Meiller, pgcollections@cityofpuntagordafl.com

Subject: Important Notice for City of Punta Gorda Utility Customers

Punta Gorda, FL - The City of Punta Gorda wishes to inform its utility customers of an upcoming initiative to ensure accurate meter readings and billing.

Beginning on March 25th, 2024, Olameter will commence reading water meters that are not transmitting reads through the AMI system. Olameter employees conducting these readings will carry proper identification for verification purposes. Should any customer require additional confirmation, they are encouraged to contact the Utility Department at Utility@cityofpuntagordafl.com.

As manual readings are obtained, ratepayers who have recently received estimated bills will receive bills reflecting actual usage, not estimates. For inquiries regarding billing matters, customers are urged to reach out to the Billing and Collections office at pgcollections@cityofpuntagordafl.com. Please note that email communication will ensure the fastest response, as phone lines may experience increased traffic during the initial weeks of this initiative.

The City of Punta Gorda appreciates its customers' cooperation and understanding as it strives to enhance utility services for the community.

For media inquiries, please contact Assistant City Manager, Dr. Melissa Reichert at (941) 575-3324 or mreichert@cityofpuntagordfl.com.