

**CITY OF PUNTA GORDA  
BLANKET NOTICE OF INTENDED DECISION  
TO ENTER INTO A SOLE/SINGLE SOURCE CONTRACT**

This notice of intended decision to enter into a sole/single source contract is posted. Failure to file a written protest with the City's Procurement Manager within 15 days (Excluding Saturday, Sunday, and City Holidays) from the date and time of posting this notice of intended decision shall constitute a waiver of the Vendor's right to protest.

DEPT/DIV: 1514                      REQUESTOR: SRusseI

TITLE – (Short description of the commodity or service desired):  
Purchase Selectron IVR System for the City of Punta Gorda's Building Department. This Blanket Notice of Intended Decision shall include all software purchases, technical support, maintenance, upgrades, licenses, hosting fees, and any other incidentals needed for the Selectron IVR System.

CONTACT

Name: Cassandra Price, Purchasing Agent II  
Telephone: 941-575-3351  
Email: CPrice@CityofPuntaGordaFL.com

PROCUREMENT PROJECT #: **S2022111/SVC-IVRSYS/1514**  
DEPT PROJECT #/REQUISITION #: **65714**

**Date posted: 9/19/2023                      Time Posted: 3:00PM**  
**Deadline for protest: 10/11/2023**

Commodity or Service Required (commodity class and group, manufacturer, model, and description, as appropriate):  
Blanket notice for on-going software purchases, technical support, maintenance, upgrades, licenses, hosting fees, and any other incidentals needed for the Selectron IVR System. This notice is auto-renewable annually based on the continuation of system/product.

Performance and/or Design Requirements (intended use, function or application, compatibility etc. requirements; reference to policy, statute or other laws, etc., as appropriate):

The IVR System must integrate with the City of Punta Gorda's current platform, Central Square Technologies. Central Square has identified Selectron as their only preferred vendor to interface with for enterprise-wide IVR, texting for building, and utilities applications with end-to-end advanced voice responsive call functionality.

Intended source (vendor/contractor): Selectron Technologies, INC

Estimated Annual Expenditure: \$49,695.17

Justification for single source acquisition (what is necessary and unique about the product, service or source; steps taken to confirm unavailability of competition, as appropriate)

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