



Media Alert
October 3, 2022

Comcast Xfinity WiFi Vans Providing Free Internet Connectivity in Southwest Florida Following Hurricane Ian

4 Locations Now Set Up with Xfinity WiFi Vans

To assist the Southwest Florida community as it recovers from Hurricane Ian, Comcast has set up Xfinity WiFi vans to provide free wireless internet service so residents and emergency personnel can stay connected.

Xfinity WiFi Vans are now set up at the following locations:

Collier County:

- **Veteran's Community Park** at 1895 Veteran's Park Dr in Naples [Map](#)
- The Xfinity WiFi van is in the parking lot next to the Community Center and in front of the Dog Park.

Lee County:

- **Hertz Arena** at 11000 Everblades Parkway in Estero.
- [Map](#). The Xfinity WiFi van is the parking lot on the south end of the Arena.
- **Fleamasters Flea Market** located at 4135 Dr. Martin Luther King Drive in Ft Myers. The Xfinity WiFi Van is in front of the building when you enter at the main entrance.

Charlotte County:

- **Walmart Supercenter** located at 19100 Murdock Cir, Port Charlotte
- The Xfinity WiFi van is in front of the building facing the Highway 41

HOURS OF OPERATION: All Xfinity WiFi vans will operate at these locations from 9:00 am to 6:00 pm daily until further notice.

The customized Xfinity WiFi vans can each provide wireless internet connectivity to more than 1,000 users at one time over a 300 square foot area.

Images of the vans are available [here](#).

Xfinity WiFi Hotspots Network Also Open in Impacted Areas

Comcast has also opened its network of approximately 90,000 public Xfinity WiFi hotspots throughout the impacted areas in Florida for anyone to use, including non-Xfinity customers, for free.

For a map of public Xfinity WiFi hotspots, which are located both indoors and outdoors in places such as shopping districts, parks, and businesses, visit [Xfinity.com/wifi](https://www.xfinity.com/wifi).

These hotspots run on commercial power, so those located in areas without electricity will not work until power is restored.

When a hotspot is within range, select the “xfinitywifi” network on a device’s list of available networks and launch a browser. Sign-in options will appear for both Xfinity customers and non-customers.

Xfinity internet customers can sign in with their account credentials and they will be automatically connected to Xfinity WiFi hotspots in their range in the future. Alternatively, they can download the [Xfinity WiFi Hotspots app](#) and sign in with their account credentials.

Non-Xfinity internet subscribers need to look for the “Get Connected” section and agree to the Terms and Conditions to be connected.

Please note that if a user does not see the “Accept and Connect” button, the hotspot he or she is trying to connect to is located in a Xfinity customer’s home and is **not** open to the public.

Non-customers will be able to renew their complimentary sessions every 2 hours.

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