Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage for: Individual and/or Family | Plan Type: HMO

This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.floridablue.com or by calling 1-800-352-2583. In the event there is a conflict between this summary and your Florida Blue coverage documents the terms and conditions of the coverage documents will control.

Important Questions	Answers	Why this Matters:		
What is the overall <u>deductible</u> ?	\$0	See the chart starting on page 2 for your costs for services this plan covers.		
Are there other <u>deductibles</u> for specific services?	<u>les</u> for specific No. You don't have to meet <u>deductibles</u> for specific services, but see the char starting on page 2 for other costs for services this plan covers			
Is there an <u>out-of-</u> <u>pocket limit</u> on my expenses?	Yes. In-Network: \$1,500 Per Person/ \$3,000 Family. Out-Of- Network: Not Applicable	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.		
What is not included in the <u>out-of-pocket</u> <u>limit</u> ?	Premium, balance-billed charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .		
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.		
Does this plan use a <u>network</u> of <u>providers</u> ?	Yes. For a list of participating providers , see www.floridablue.com or call 1-800-352-2583.	If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers .		
Do I need a referral to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without permission from this plan.		
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 4. See your policy or plan document for additional information about <u>excluded services</u> .		

Questions: Call 1-800-352-2583 or visit us at www.floridablue.com. If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at www.floridablue.com or call 1-800-352-2583 to request a copy.

- <u>**Copays**</u> are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
 - <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
 - The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
 - This plan may encourage you to use in-network **providers** by charging you lower **<u>deductibles</u>**, **<u>copays</u>** and <u>coinsurance</u> amounts.

Common	Services You May	Your cost if you use a		Limitations &	
Medical Event Need		In-Network Provider Out-Of-Network Provider		Exceptions	
	Primary care visit to treat an injury or illness	\$15 Copay	Not Covered	Physician administered drugs may have higher cost shares.	
If you visit a health care <u>provider's</u> office	Other practitioner office \$35 Copay Not Cove Preventive care/		Not Covered	Physician administered drugs may have higher cost shares.	
or clinic			Not Covered	Physician administered drugs may have higher cost shares.	
			Not Covered	Physician administered drugs may have higher cost shares.	
	Diagnostic test (x-ray, blood work)	Independent Clinical Lab: No Charge/ Independent Diagnostic Testing Center: No Charge	Not Covered	Tests performed in hospitals may have higher cost share.	
If you have a test	Imaging (CT/PET scans, MRIs)	Physician Office: No Charge/ Independent Diagnostic Testing Center: No Charge	Not Covered	Prior authorization may be required. Tests performed in hospitals may have higher cost share.	
If you need drugs to treat your illness or condition Generic drugs		\$10 Copay per prescription at retail, \$20 Copay per prescription by mail	Not Covered	Up to 30 day supply for retail, 90 day supply for mail order. Responsible Rx programs such as Prior Authorization may apply. See Medication Guide for more information.	

Common Services You May		Your cost i	f you use a	Limitations &	
Medical Event	Need	In-Network Provider	Out-Of-Network Provider	Exceptions	
More information about <u>prescription</u> <u>drug coverage</u> is available at	Preferred brand drugs	\$25 Copay per prescription at retail, \$50 Copay per prescription by mail	Not Covered	Up to 30 day supply for retail, 90 day supply for mail order.	
www.floridablue.com.	Non-preferred brand drugs	\$60 Copay per prescription at retail, \$120 Copay per prescription by mail	Not Covered	Up to 30 day supply for retail, 90 day supply for mail order.	
Specialty drugs		Specialty drugs are subject to the cost share based on applicable drug tier.	Specialty drugs are subject to the cost share based on the applicable drug tier.	Mail order not available Out- of-Network. Up to 30 day supply at retail pharmacy.	
If you have outpatient surgeryFacility fee (e.g., ambulatory surgery center)		Ambulatory Surgical Center: \$250 Copay/ Hospital: \$200 Copay	Not Covered	none	
	Physician/surgeon fees	No Charge	Not Covered	none	
If you need	Emergency room services	\$50 Copay	\$50 Copay	none	
immediate medical attention	Emergency medical transportation	No Charge	No Charge	Out-of-Network only covered for emergencies.	
	Urgent care	\$35 Copay	Not Covered	none	
If you have a	Facility fee (e.g., hospital room)	\$150 Copay per day / \$750 maximum	Not Covered	Inpatient Rehab Services limited to 30 days.	
hospital stay	Physician/surgeon fee No Charge		Not Covered	none	
	Mental/Behavioral health outpatient services	\$35 Copay	Not Covered	none	
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health inpatient services	Physician Services: No Charge/ Hospital: \$150 Copay per day / \$750 maximum	Not Covered	Limited to 30 Inpatient Days per benefit period.	
	Substance use disorder outpatient services	\$35 Copay	Not Covered	none	
	Substance use disorder inpatient services	Physician Services: No Charge/ Hospital: \$150 Copay per day / \$750 maximum	Not Covered	Limited to 30 Inpatient Days per benefit period.	
If you are pregnant	Prenatal and postnatal care	\$35 Copay	Not Covered	none	

		Your cost if you use a		
Need	In-Network Provider	Out-Of-Network Provider	Exceptions	
Delivery and all inpatient services	Physician Services: No Charge/ Hospital: \$150 Copay per day / \$750 maximum	Not Covered	none	
Home health care	No Charge	Not Covered	none	
Rehab services	Physician Office: \$35 Copay/ Outpatient Rehab Center: \$5 Copay	Not Covered	Coverage limited to 62 visits, including 30 manipulations. Services performed in hospitals may have a higher cost-share.	
Habilitation services	Not Covered	Not Covered	Not Covered	
Skilled nursing care	No Charge	Not Covered	Coverage limited to 90 days.	
Durable medical equipment	No Charge	Not Covered	none	
Hospice service	No Charge	Not Covered	none	
Eye exam	Not Covered	Not Covered	Not Covered	
Glasses	Not Covered	Not Covered	Not Covered	
Dental check-up	Not Covered	Not Covered	Not Covered	
s F F F F F F F	Services Home health care Rehab services Habilitation services Skilled nursing care Durable medical equipment Hospice service Eye exam Glasses Dental check-up	Denvery and an inpatient servicesHospital: \$150 Copay per day / \$750 maximumHome health careNo ChargeRehab servicesPhysician Office: \$35 Copay/ Outpatient Rehab Center: \$5 CopayHabilitation servicesNot CoveredSkilled nursing careNo ChargeDurable medical equipmentNo ChargeHospice serviceNo ChargeEye examNot CoveredGlassesNot CoveredDental check-upNot Covered	Derivery and an inplatient servicesHospital: \$150 Copay per day / \$750 maximumNot CoveredHome health careNo ChargeNot CoveredRehab servicesPhysician Office: \$35 Copay/ Outpatient Rehab Center: \$5 CopayNot CoveredHabilitation servicesNot CoveredNot CoveredNot CoveredNot CoveredNot CoveredSkilled nursing careNo ChargeNot CoveredDurable medical equipmentNo ChargeNot CoveredNos CoveredNot CoveredNot CoveredSigsesNot CoveredNot Covered	

Excluded Services & Other Covered Services:

•	Acupuncture	•	Infertility treatment	•	Pediatric glasses
•	Bariatric surgery	•	Long-term care	•	Private-duty nursing
•	Cosmetic surgery	•	Non-emergency care when traveling outside	•	Routine eye care (Adult)
•	Dental care (Adult)		the U.S.	•	Routine foot care unless for treatment of
•	Habilitation services	•	Pediatric dental check-up		diabetes
•	Hearing aids	•	Pediatric eye exam	•	Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

Chiropractic care	•	Most coverage provided outside the United
		States. See www.floridablue.com.

Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the **premium** you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-800-352-2583. You may also contact your state insurance department at 1-877-693-5236, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

Your Grievance and Appeals Rights:

For more information on your rights to a grievance or appeal, contact the insurer at 1-800-352-2583. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform, or your state insurance department at 1-877-693-5236.

For non-federal governmental group health plans and church plans that are group health plans contact your employee services department. You may also contact the state insurance department at 1-877-693-5236.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." This plan or policy <u>does</u> <u>provide</u> minimum essential coverage.

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage[does / does not] meet the minimum value standard for the benefits it provides.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al **1-800-352-2583**. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa **1-800-352-2583**. Chinese (中文): 如果需要中文的帮助, **请拨打这个号码 1-800-352-2583**. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' **1-800-352-2583**.

-To see examples of how this plan might cover costs for a sample medical situation, see the next page.-----

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby

(normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$7,140
- Patient pays \$400

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Lab tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540
	<i>+ : ;e : •</i>
Patient pays:	<i>419010</i>
	\$0
Patient pays:	
Patient pays: Deductibles	\$0
Patient pays: Deductibles Copays	\$0 \$200

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

Amount owed to providers: \$5,400

- **Plan pays** \$4,320
- Patient pays \$1,080

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Lab tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400
Patient pays:	
Deductibles	\$0
Copays	\$1,000
Coinsurance	\$0
Limits or exclusions	\$80
Total	\$1,080

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include **<u>premiums</u>**.
- Sample care costs are based on national averages supplied by the U.S.
 Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.
- If the SBC includes both individual and family coverage tiers, the coverage examples were completed using the perperson deductible and out-of-pocket limit on page 1.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how <u>deductibles</u>, <u>copays</u>, and <u>coinsurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your <u>providers</u> charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-ofpocket costs, such as copays, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

Questions: Call 1-800-352-2583 or visit us at www.floridablue.com.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at **www.floridablue.com** or call **1-800-352-2583** to request a copy. Florida Blue HMO is the trade name of Health Options, Inc., an HMO subsidiary of Blue Cross and Blue Shield of Florida, Inc.

These companies are Independent Licensees of the Blue Cross and Blue Shield Association. Florida Blue HMO provides administrative services only.