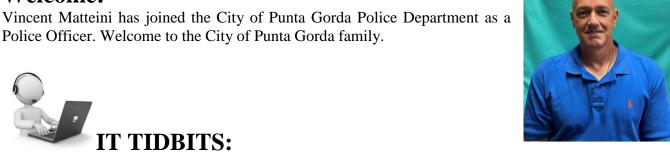


INFORMATION SHARING REPORT May 17, 2021

Welcome:

Police Officer. Welcome to the City of Punta Gorda family.



Wireless Keyboard / Mouse not working

Common failures of wireless Keyboards and Mice

- Is there power? Make sure the batteries are not worn and are properly installed
- Replace batteries
- Check your surface type; placed on a smooth surface is ideal. A shiny or reflective surface can cause functionality issues
- Resync your devices with the USB receiver. If your device has a connect button on the USB receiver press the connect button or remove the USB and place in another available port on the computer
- Test on another computer

Still not working. Contact IT at ext., for a replacement wired device.

IT Interesting fact – Your Mouse

The first computer mouse was not made from plastic.

Back in 1962, Doug Engelbart invented the first-ever computer mouse! Back then, it was made from wood. It was rectangular and featured a little button on the top right. He called it a mouse because the cord coming out of the back reminded him of the tiny rodents.

