

INFORMATION SHARING REPORT April 19, 2021



Congratulations:

Kylee McGloin has been promoted to the position of Executive Assistant to the City Manager and will be involved in overall support of City initiatives and in providing support for the City Council.



New Addition to the City of Punta Gorda Family:

Parks and Grounds employee Devin Carney and his wife Ashley Carney had a baby girl April 10th, Gianna Rose Carney 7lb 7 oz. 20 ". Mom and baby are recovering nicely. Parks, Grounds and Facilities welcomes this new addition to our family.



Welcome Back:

Matthew Webb, has rejoined the City as a Utilities Maintenance Worker I in Wastewater Collection.



I.T. Tidbits (these tips are so helpful we are printing two this week):



Knowledge Base – Reference Number: KB0336Group Policy Error

Group Policy message not allowing your machine to continue with login? Your machine continues to spin and go no further? <u>Do Not</u> reboot your machine, as this will not resolve the issue. Contact the Help Desk at ext. 3333 to advance to the login screen.

Employee Self Service Login

The Self Service Portals on the city's website is a closed system. The cities Help Desk does not have access to change your password or reset. If you are a resident of the city and have used the same email address for both requests, you will be locked out of both. The system takes approximately 15 minutes to unlock your account.

I WANT TO Login (IT is in the process of changing out the logos) -

